



2018-2019

REGISTERED DENTAL ASSISTING

PROGRAM

STUDENT

HANDBOOK

Dear Student,

Welcome to the College of Marin Registered Dental Assisting Program. This Student Handbook contains information you will find useful while enrolled in the program. It is vitally important you read this handbook and understand its contents thoroughly. The policies and procedures described within it apply directly to you. I suggest you retain this handbook for future reference. Please direct any questions you may have regarding the handbook, or any other aspect of the Registered Dental Assisting program to your faculty members.

I wish you success in your endeavors with the College of Marin Registered Dental Assisting Program.

Sincerely,

Marshal Alameida,

Marshall D. Alameida, PhD, RN, CNS
College of Marin, Dean of Health Sciences

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Welcome

Welcome to the College of Marin Registered Dental Assisting Program. You have chosen to enter a demanding and rewarding professional training program. The faculty and staff are committed to providing a quality learning experience that will prepare you to enter the career of a dental assistant.

With use of current technology, hands-on learning experiences, and instruction that promotes learning and critical thinking, the faculty supports each student in attainment of their professional goals.

Introduction to the Student Handbook

This student handbook will help you to become acquainted with the program. It contains information on the Registered Dental Assisting Program philosophy and curriculum framework, program objectives and outcomes, course structure and progression, program regulations, and student resources.

This handbook is not meant to replace the COM Student Handbook or the individual course syllabus, but rather to serve as a supplemental source of information. You will find that it contains a general overview of the procedures and policies of the Registered Dental Assisting Program. It is your responsibility to become familiar with and abide by the policies and regulation as stated within this handbook.

Please read this handbook carefully and keep it available for future reference

Additional References for the Registered Dental Assisting Program

Information about the dental program can be found in the College of Marin Catalog, Schedule of Classes, the College of Marin Homepage (www.marin.edu/dentalassisting), recruitment flyers, enrollment materials, and course syllabi.

The College of Marin Catalog provides information of the College's mission, goals, degree, certificate and transfer requirements, admission policies, tuition and fees, refund policy and financial aid, graduation, licensing requirements, academic policies, academic calendar, program, length, and program course requirements and descriptions.

Schedules of credit classes provide listings of courses, the academic calendar, registration procedures, fees and grading policies, and information on student services. The most current schedule is located online.

The College of Marin internet homepage provides access to the College Catalog and the current schedule of classes. The Dental Department has a homepage (www.marin.edu/dentalassisting), which includes information on the program, the faculty, enrollment procedures, pre-requisites, graduation requirements, schedule of classes, and the job outlook.

In addition, the program has a brochure which contains information on the program, essential requirements, employment opportunities, enrollment procedures, admission requirements, transfer and challenge, licensing and degrees, costs, accreditation, and course requirements.

REGISTERED DENTAL ASSISTING PROGRAM ACCREDITATION

College Accreditation

College of Marin is accredited by the Western Association of Colleges and approved by the California State Department of Education and the California Board of Dental Examiners.

Program Accreditation

The Commission of Dental Accreditation of the American Dental Association accredits the Registered Dental Assisting Program every seven years. The Commission is a specialized accrediting body recognized by the Commission on recognition of Postsecondary Accreditation and by the United States Department of Education.

Notice of opportunity to file complaints with the Commission on Dental Accreditation (CODA)

The Commission on Dental Accreditation will review complaints that relate to a program's compliance with the accreditation standards. The Commission is interested in the sustained quality and continued improvement of dental-related education programs but does not intervene on behalf of individuals or act as a court of appeal for treatment received by patients or individuals in matters of admission, appointment, promotion or dismissal of faculty, staff or students.

Third-party comments relative to the Commission's accredited programs may include comments submitted by interested parties such as faculty, students, program administrators, commission consultants, specialty and dental-related organizations, patients and/or consumers.

A copy of the appropriate accreditation standard and/or the Commission's Policy and procedure for submission of complaint may be obtained by contacting the Commission at 211 East Chicago Ave., Chicago IL 60611-2678 or by calling 1.800.621.8099 extension 4653 or at www.ada.org.

Note: The Commission on Dental Accreditation, of the American Dental Association, accredits the programs in dental assisting. The Commission is a specialized accreditation body recognized by the United States Department of Education. The Commission of Dental Accreditation can be contacted at (312) 440.4653 or at 211 East Chicago Avenue, Chicago, IL 60611

COLLEGE OF MARIN MISSION STATEMENT

College of Marin's commitment to educational excellence is rooted in our mission to provide excellent educational opportunities for all members of our diverse community by offering:

- Preparation for transfer to four-year schools and universities
- Workforce education
- Basic skills improvement/English as a Second Language
- Intellectual and physical development; and lifelong learning and
- Cultural enrichment

The College of Marin is committed to responding to community needs by offering student-centered programs and services in supportive, innovative learning environment with a strong foundation of sustainability, which will instill environmental sensitivity in our students.

COLLEGE OF MARIN VISION STATEMENT

College of Marin will be a premier educational and cultural center that provides programs of the highest caliber to meet the needs of an increasingly interconnected global society. Our vision will be guided by our values.

REGISTERED DENTAL ASSISTING PROGRAM MISSION STATEMENT

The Registered Dental Assisting Program provides competency-based education to students by instilling knowledge, skills, and attitudes as required to become Registered Dental Assistant within an environment that fosters professionalism, respect, and individual growth.

REGISTERED DENTAL ASSISTING PROGRAM VALUES STATEMENT

Student and Community Centered Education

We promote student success by providing a learning environment where students are encouraged and supported in their progress toward the professional goal as a dental assistant.

Academic Excellence and Innovation

We promote student success by incorporating industry standard practices and information in the learning environment to prepare graduates for entry level dental practice.

Collaboration and Open Communication

We promote student success by providing a learning environment that promotes critical thinking, active learning, and opportunities for personal and professional growth.

Diversity

We promote student success by supporting the unique qualities of each student providing a learning environment that supports diversity demonstrates respect for all individuals and utilizes process that support individual student success.

Sustainability

We promote student success by advocating for continued professional development.

Accountability

We promote student success by exhibiting academically responsible decisions on the behalf of students and the program. We believe that students are an integral part of this process and expect that each student will demonstrate the commitment necessary for successful completion of the program.

REGISTERED DENTAL ASSISTING PROGRAM PHILOSOPHY

The faculty of the Dental Assisting Department at College of Marin shares the beliefs that:

All people have dental health needs and the right to adequate care to meet those needs. Dental care is a collaborative effort in which dental assisting is a major component.

The process of dental assisting involves the deliberate use of teaching communication, assessment, planning, intervention, and evaluation to meet the dental health needs of individuals. Dental assistants and registered dental assistants function in a variety of settings to coordinate and plan dental care in conjunction with the dentist.

College of Marin exists to serve the demands of a democratic society which recognizes and fosters the diversity, integrity and individuality of its members. These demands issue from a community and students motivated by diverse educational needs, preparation and goals. Education for dental assisting in this setting includes liberal and technical education and assists students to develop their potential both as individual and practitioners.

The faculty has recognized that students with diverse backgrounds, experiences and needs, learn in varying rates and in different styles. We believe that dental assisting curriculum should allow and assist students to meet their educational and career goals also in diverse ways. Faculty, using an individualized approach to students, should serves primarily as facilitators, roles models, and resource persons.

The philosophy of the Certificate of Achievement Registered Dental Assisting Program reflects the philosophy of College of Marin in that a community college is obligated to serve both the individual and society. Emphasis is placed on assisting students to develop their potential as individuals and practitioners and in preparation of dental assistants able to function skillfully in a variety of settings.

Dental assisting has proved itself to be one of the privileged careers for both women and men. To be an integral part of a dental care team is, in essence, a professional way of life filled with self-esteem and security and it has everlasting value.

PROGRAM GOALS

1. The goals of the Certificate of Achievement Registered Dental Assisting Program is to assist the students varying backgrounds and abilities to gain the knowledge, skills and attitudes which will enable them to practice as ethical and responsible dental assistants and develop their potential for personal and professional growth.
2. Upon completion of all requirements, the student is eligible to take the licensing and certification examinations given by the appropriate Boards for certificated and licensed registered dental assisting.

PROGRAM OBJECTIVES

1. To provide a program in which a qualified individual can acquire the knowledge, learn the skills, and develop the attitudes necessary to obtain employment in the health education field as a dental assistant.
2. To provide the dental profession with a adequate supply of personnel trained to a level that they are an immediate and continuing asset to the practicing dentist.
3. To further enhance the performance of the graduates in order that they assume more critical and demanding duties in the dental office reducing the load of the employing dentist and contributing to the total efficiency of the dental team operation.
4. To provide graduates with the capability of monitoring and contributing to the dental health of the community

Learning Experiences and Methods of Instruction in Dental Assisting Courses

Each dental assisting course is structured with a course description and objectives, which reflect the philosophy, curriculum framework, and student learning outcomes of the College of Marin Registered Dental Assisting Program. Specific learning experiences are described in each course syllabus. Learning experiences are selected to enable students to meet the practical or clinical objectives for the course. These learning activities may include readings, use of audio-visual media, computer-assisted instruction, practice sessions for skill development, and client care assignments. Instructional methods are chosen to facilitate learning of the content and synthesizing knowledge. These methods may include lecture presentations, seminars, group work, case studies and clinical simulations, oral presentations, class projects, and pre and post-clinical conferences.

Suggestions for Learning and Being Successful in Dental Assisting Course

- Do the Learning Activities before class: Read all materials and view all audiovisual materials. This preparation is essential for you to utilize the class time most effectively. Bring your course syllabus to class. It contains information which may be use in the class.
- Come prepared for skills laboratory. Read the assigned readings and syllabus prior to class and bring your skills lab syllabus to class. Practice skills either individually or in a small group prior to a skill check-off.
- Be actively involved in both your learning experiences and in the evaluation of your learning.
 - Participate in class activities and seminars by asking questions, posing issues, and offering insights and suggestions. Form a study group with a few of your classmates. Discussing the material, clarifying concepts, and applying the content to clinical situations will help you learn.
 - Ask for conferences with the instructor to discuss your clinical or class performance
 - Dialogue with peers and the instructor regarding clinical care during clinical conferences and consider their verbal critiques.
 - Assess your own achievement of clinical objectives in the evaluation conferences.
- Refer to the course schedule and syllabi for class topics and examination dates. Do not get behind in your reading and class work.
- Build on what you know. Each one of you brings insight/knowledge/skills from each and varied backgrounds in education, work, and life in general. These are to be valued and used in learning the practice of dental assisting.

STUDENT LEARNING OUTCOMES

Upon completion of the program, students will be able to:

- Perform the components of preventive dentistry with regards to nutritional diet analysis, oral hygiene instruction, caries detection, pit and fissure sealants, and coronal polishing procedures.
- Explain the ethical parameters of the Dental Law as it relates to the dental assistant.
- Expose intraoral and extraoral dental radiographs as a component of an oral health assessment.
- Prepare dental diagnostic impressions used for study models
- Assist the dentist as chairside with regards to moisture control, oral evacuation, instrument transfers, charting, and dental patient emergencies
- Sterilize instruments and disinfect dental equipment to prevent cross contamination following OSHA compliance
- Seek entry level employment in the dental field in the role of a dental assistant
- Quality for completion of State Registered Dental Assisting Examination and the Dental National Board.

Licensure in California

The licensing agencies may deny licensure to dental assistants for crimes substantially related to the practice of dental assisting. This includes convictions involving sex crimes, drug crimes (including DUI), and crimes of violence. It is the responsibility of the applicant to present sufficient evidence of rehabilitation to the California Dental Board or the California Committee on Dental Assisting prior to licensure application.

**FACULTY AND STAFF DIRECTORY
AND
EMERGENCY CONTACT INFORMATION**

<i>Title</i>	<i>Office Number</i>	<i>Office Phone</i>	<i>E-mail</i>
<i>Dean of Health Sciences</i>			
Marshall Alameida Dean	IVC Campus BLDG 27, Cubical #5	415.4859326 415.485.9667	malameida@marin.edu
Angela Olmanson Program Administrator	IVC Campus BLDG 27, Cubical #5		aolmanson@marin.edu
Tessa Loegering Administrative Assistant	IVC Campus BLDG 27, Room 214	415.457.8811 Ext. 8235	tloegering@marin.edu

<i>Program Coordinator</i> Jana Pierce Dental Coordinator & Instructor	IVC Campus BLDG 27, Room 215	415.883.2211 Ext. 8428	jmpierce@marin.edu
<i>Faculty Members</i>	IVC-Bldg. 27 Room 200	415.883.2211	
Wende Bohlke	IVC Campus BLDG 27, Cubical #6	Ext. 8412	wbohlke@marin.edu
Shelley Smith	IVC Campus BLDG 27, Cubical #6	Ext. 8412	sasmith@marin.edu

Scheduled Office Hours:

Scheduled office hours will be announced, posted on the MyCOM portal, Canvas, and posted on the doors of the faculty members' offices. Additional hours are available by appointment.

Messages:

Voice mail messages may be left for part-time faculty at 415.883.2211 plus faculty ext. Please be sure to identify which part-time faculty member the message is for. Please arrange with your instructors for a way to contact them (appointments, etc).

PROGRAM REQUIREMENTS

Program Pre-requisites:

Students must meet the following requirements **prior** to enrollment in the program:

- 18 years or older
- Qualify for English 98 or higher on the College English Placement Test or completion of English 98 or higher
- Current vaccinations/testing*: Hepatitis B, TB, Tetanus, MMR
- Health Care Provider CPR certificate of completion must be current throughout the duration of the program, current to take the RDA exam and current as an RDA.

Requirements to Complete the California State Licensing Examination

- Fingerprint background clearance
- Cannot be convicted of a felony

CERTIFICATE AND AS DEGREE INFORMATION

Upon completion of the Registered Dental Assisting Program, students can earn a Certificate of Achievement in Dental Assisting: Registered. Upon completion of the Registered Dental Assisting Program and College of Marin General Education requirements, students can earn an Associate of Science Degree in Dental Assisting: Registered. *Please note: It is recommended that students meet with a College of Marin Counselor to plan coursework and develop an education plan.*

The information on the proceeding pages can be used by the student to monitor their progress through the program.

Certificate of Achievement Dental Assisting: Registered Course Requirement and Course Sequence

<u>Fall Semester</u>	Units
DENT 172 Dental Science I	3
DENT 174 Dental Materials	3
DENT 176 Dental Morphology, Histology, and Recordings	3
DENT 180 Chairside I	3
DENT 182 Dental Radiology	3
<u>Spring Semester</u>	Units
DENT 178 Dental Science II	3
DENT 183 Dental Specialties	1.5
DENT 184 Chairside II	5
DENT 186 Clinical Dental Radiology	1.5
DENT 187 Clinical/Technique Practicum	1
DENT 188 Clinical Application: Chairside Functions and Operative Procedures	6
DENT 190 Dental Practice Management and Economics	2

<u>Summer Session</u>	Units
DENT 192 Clinical Applications in Dental Offices	2
DENT 192A Pit and Fissure Sealants	1

**Associate of Science DENT: Dental Assisting: Registered
Course Requirement and Course Sequence**

<u>Fall Semester</u>	Units
DENT 172 Dental Science I	3
DENT 174 Dental Materials	3
DENT 176 Dental Morphology, Histology, and Recordings	3
DENT 180 Chairside I	3
DENT 182 Dental Radiology	3

<u>Spring Semester</u>	Units
DENT 178 Dental Science II	3
DENT 183 Dental Specialties	1.5
DENT 184 Chairside II	5
DENT 186 Clinical Dental Radiology	1.5
DENT 187 Clinical/Technique Practicum	1
DENT 188 Clinical Application: Chairside Functions and Operative Procedures	6
DENT 190 Dental Practice Management and Economics	2

<u>Summer Session</u>	Units
DENT 192 Clinical Applications in Dental Offices	2
DENT 192A Pit and Fissure Sealants	1

Select one course from each general education category. *	Units
1. Natural Science (1 course, 3 unit minimum)	3
2. Social and Behavioral Science (1 course, 3 unit minimum)	3
3. Humanities (1 course, 3 unit minimum)	3
4. Written Composition – English 150	3
5. Communication and Analytical Thinking (1 course, 3 unit minimum)	3
6. American Institutions (1 course, 3 unit minimum)	3
7. Cross-Cultural Studies (1 course, 3 unit minimum)	3
8. Physical Education (1 unit minimum)	1

*General Education courses are listed on the following page

GENERAL EDUCATION COURSES

One course from each category required for graduation (**19 units minimum**).

A. NATURAL SCIENCES

Select one course from the following. (Three units minimum.)

Anthropology 101, 101L

Astronomy 101, 105, 117F, 117L

Biology 100, 101, 105, 107 108A, 109, 110, 110L, 115, 116,120, 138, 159, 162, 169A, 169B, 224, 235, 240

Chemistry 105, 105L, 110, 114, 131

Geography 101, 101L, 109, 112

Geology 103, 105, 109, 110, 114, 120, 120L, 121, 138

Physical Education 107

Physics 108A, 110, 207A

B. SOCIAL AND BEHAVIORAL SCIENCE

Select one course from the following. (Three units minimum.)

Anthropology 102, 103, 110, 204, 215

Behavioral Science 103, 201

Biology 251

Business 101

Early Childhood Education 110, 112

Economics 101, 102, 201

Ethnic Studies 110, 111, 112, 121, 151, 154, 242

Geography 102, 109

Health Education 142

History 100, 101, 102, 103, 109, 110, 111, 112, 117, 118, 206, 211, 214, 215, 216, 238

Political Science 100, 101, 102, 103, 104, 201, 203, 210, 211, 220

Psychology 110, 111, 112, 114, 116, 120, 140, 142, 145, 204, 205, 230, 251

Sociology 110, 112, 114, 140, 205, 230, 250

C. HUMANITIES

Select one course from the following. (Three units minimum.)

American Sign Language 101, 102, 110, 203, 204

Architecture 100, 101, 102, 131

Art 101, 102, 103, 104, 105, 106, 107, 108

Biology 145

Chinese 101, 102

Communications 108 (three units), 109A, 109B, 110, 160

Dance 108

Drama 110, 116, 117, 119

English 151, 208, 212, 214, 218, 219, 220, 221A, 221B, 222, 223, 224, 225, 230, 235, 237, 240, 242

Ethnic Studies 108, 154

French 101, 102, 108A, 108B, 203, 204, 225, 226

Geology 145

Humanities 100A, 100B, 107, 108, 109A, 109B, 114, 118, 125, 242

Italian 101, 102, 108 (three units), 203, 204, 225, 226, 228

Japanese 101, 102, 108 (three units), 203, 204

Journalism 110, 160

Music 101, 102, 105, 106

Philosophy 110, 111, 117

Spanish 101, 102, 203, 203HB, 204, 225, 226, 228A, 228B, 228C, 230A, 230B, 230C

Speech 128, 140, 141

D. COMPOSITION, WRITTEN (*Three units minimum.*)

English 150 with a grade of C or higher

NOTE

1. English 150 is the first level course in college freshman English that is transferable to the University of California and the California State University. English 120SL transfers as an elective to the University of California and California State University. English 120 transfers as an elective to the California State University.

E. COMMUNICATION AND ANALYTICAL THINKING

Select one course from the following. (Three units minimum.)

Computer Information Systems 215

Computer Science 130, 135, 136, 200, 230, 232

English 130, 151, 155

Mathematics 103, 103A and B, 103X and Y, 104, 104X and Y, 105, 109, 110, 114, 115, 116, 121, 122, 123, 124, 190

Philosophy 112

Psychology 205

Sociology 205

Speech 110, 120, 122, 128, 130, 132

Statistics 115

F. AMERICAN INSTITUTIONS

Select one course from the following. (Three units minimum.)

Ethnic Studies 111, 112, 121, 151

History 100, 117, 118

Political Science 100, 101

G. CROSS-CULTURAL STUDIES

Select one course from the following. (Three units minimum.)

Cross-cultural studies courses, which are listed in other general education categories, will satisfy both the Cross-Cultural Studies Requirement and the requirement of one other category.

American Sign Language 110

Anthropology 204, 215

Art 108

Communications 160

English 235, 237

Ethnic Studies 108, 110, 111, 112, 121, 151, 154

History 109

Humanities 108

Journalism 160

Music 105

Psychology 120

Speech 128

H. PHYSICAL ACTIVITY (One unit minimum.)

This requirement may be satisfied by degree-applicable activity courses in physical education or dance.

SECTION 2

Program Policies and Procedures

It is the responsibility of all students enrolled in the registered dental assisting programs to read and comply with these policies. Failure to do so may result in dismissal from the program. Specific requirements are provided in each individual course syllabus.

PROGRAM POLICIES and PROCEDURES

Health Requirements

It is important to maintain a high level of personal wellness while you are in the program. Physical or emotional illness and stress can alter your energy level, and central nervous system responses. This can interfere with your effectiveness in meeting the course requirements and can also create a hazard to the health and safety of the patient.

1. All students must provide proof that they are in good physical and mental health PRIOR to clinical assignments.
2. The proof shall be from a licensed physician or nurse practitioner who conducts a physical examination and reports their findings to the Student Health Evaluation Form. The Health Evaluation Form must be turned into the dental assisting coordinator or designee no later than end of the first week after beginning the program. Failure to do so may result in removal from clinic/lab classes.
3. PRIOR to clinical assignments, students must have:
 - Annual evidence of a negative tuberculin test.
 - Documentation of MMR immunization
 - Documentation for Hepatitis B vaccination or signed declination form
 - Note: You must have 1st vaccine by the first day of class, the 2nd vaccine is administered one month later and the 3rd vaccine five month after the 2nd vaccine
 - Documentation of Varicella status or 2 immunizations
 - Documentation of Tetanus-Diphtheria booster documented within the last 10 years
4. The medical examination tests and immunizations will be the financial responsibility of the student
5. The student must provide updates to their health record. Changes in medical condition and/or drug regimen that may affect clinical classroom performance of safety should promptly be reported in writing to the dental assisting coordinator.
6. It is the responsibility of the student to see that the appropriate documentation is on file with the dental assisting coordinator. There are NO exceptions.
7. The student must complete the COM Dental Assisting Health History form to screen for medications and conditions requiring modifications in treatment as a student/patient.
8. It is the student's responsibility to report to the lead instructor of class or clinic if you are aware of any acute illness or infection. Such illness should be reported to the instructor prior to the beginning of class or a clinical assignment. This includes any medical or surgical problem that might interfere your ability to carry out your clinical assignment

Additional Health Requirements

1. Students must provide evidence of current (two years) certification in Cardiopulmonary Resuscitation (CPR); American Heart Association or American Red Cross: Health Care Provider, Basic Life Support prior to entering the program. Training in HIV/AIDS prevention as well as the OSHA blood borne Pathogens Standard is obtained in Dent 172.
2. TB testing must be completed and the test results provided to the dental assisting coordinator PRIOR to attending the first clinical assignment.

Policy on Individuals who have blood borne Infections Disease(s)

College of Marin does not discriminate on the basis of race, color, national origin, sex, disability, or age in any of its policies, procedures or practices as noted previously and that includes individuals who have blood borne infectious disease(s). The Human Immunodeficiency Virus-seropositive student, patient, faculty or staff member has rights as a legally handicapped individual. The Americans with Disabilities Act of 1990 grants specific benefits including the right to access to health care, education, housing etc. A faculty member or student involved in providing patient care who may pose a risk of transmitting blood borne infectious agents should consult with appropriate health care professionals to determine whether continuing to provide patient care represents any material risk to the patient, and if so should not engage in any professional activity that would create a risk of transmission of the disease to others as recommended by the American Association of Dental Schools (AADS). Until Federal legislation addressing HIV-I testing of health care workers and a decision about disclosure of the healthcare worker's HIV-I status to the patient is enacted we will follow the Centers for Disease Control and Prevention Recommendations regarding the practice of health care workers infected with HIV or Hepatitis B (HBV) as well as American Dental Association's interim policy to request with that HIV infected students or faculty refrain from performing Invasive (exposure prone) procedures or to disclose their seropositive status to patients (gain informed consent) until the uncertainty about transmission is resolved.

Policy on Latex Allergies

There has been an increasing incidence of allergic reaction to latex products reported in the scientific literature. Students are advised that the dental facility cannot be rendered latex free, latex aerosol is probable. COM Registered Dental Assisting Program will have on supply latex free gloves and request that faculty and other students use latex-free gloves when working on them. All students and faculty will wear powder-free gloves to reduce the incidence of latex aerosol.

If you suspect that you have, or are developing a reaction to latex, you must contact a physician for a diagnosis and report that diagnosis to the dental assisting coordinator.

Student policy on CPR Certification

All students accepted into the Registered Dental Assisting Program will be required to have a current Health Care Provider CPR certification. Current CPR certification must be maintained throughout the program.

Students who do not have a current CPR certificate will not be allowed to participate in any clinical activities.

For your Registered Dental Assisting board examinations, the Dental Board of California require that this basic life support be obtained from an instructor approved by the American Red Cross or American Heart Association.

Dental Assisting students must provide such evidence to the Dental Assisting Coordinator by the 1st day of school.

It is your responsibility to maintain a current BLS/CPR license.

Student policy on Hepatitis B Vaccinations

Students who are being vaccinated for Hepatitis B should begin the series proper to beginning the program, and receive the subsequent vaccinations as recommended by the healthcare provider administering the vaccination series.

Policy for Treatment of Dental Patients with Active or Suspected Infection with Tuberculosis

- A.** During initial medical history ask patients about a history of TB disease and symptoms suggestive of TB. Symptoms include chronic cough, coughing blood, night sweats, and weight loss. **Note:** positive TB skin test without symptoms does not indicate **active infection** in most cases.
- B.** Patients with history and symptoms suggestive of active TB should be promptly referred to a physician for evaluation for possible infectiousness.
- C.** Elective dental treatment should be postponed until a physician confirms, using recognized diagnostic evaluations, that the patient does not have active tuberculosis.
- D.** If urgent dental care must be provided for a patient who has, or is suspected of having, active TB infection, TB isolation practices must be implemented. Treatment provided should be limited to the minimal necessary to relieve the patient's immediate pain. Generally, referral to a medical center with proper isolation rooms will be required. Respiratory protection (HEPA-filter masks) must be used by the dental care providers when performing procedures on these patients. The respirators must be fit tested prior to each use.
- E.** Patients with persistent cough and other symptoms suggestive of active TB should be evaluated promptly for TB. The individual should not return to work until a diagnosis of TB has been excluded or until the individual is on therapy and a determination has been made that the worker is not infectious.

Substance Abuse Policy

The use of illicit drugs and/or alcohol disrupts classes and the college environment, compromises physical and mental health, subjects an individual to criminal penalties, and compromises the quality of the services we provide. A student in the Registered Dental Assisting Program that is found to be involved with the unlawful manufacture, distribution, dispensing, possession or use of a controlled substance or being under the influence of a controlled substance will be dismissed from the program and referred for prosecution. You may learn more about the health risk from Drug and Alcohol Prevention Program (DAAPP) <http://policies.marin.edu/daapp-students>.

PREGNANCY POLICIES

If you are pregnant it is critical that you receive a statement, in writing, from your doctor indicating their opinion about your health condition and the impact your condition may have on your safety, the safety of your child or patients. It would be helpful if they provide a recommendation regarding your continuation as a student in the Registered Dental Assisting Program.

We are concerned about your health and the health of your unborn child. There are many hazardous materials that you and your unborn child may be exposed to. Dental X-rays (radiation), dental processing solutions (fixer and developer), gypsum products used to make diagnostic models, acrylic resin used to fabricate temporary crowns, alcohol and formaldehyde solutions in the chemical sterilizer, Nitrous oxide sedation that may be administered to patients at the clinical internship/externship locations. In addition, you may be exposed to patients with infectious disease during your clinical internship/externship experience while you are pregnant. Please see Physicians Awareness of Pregnancy Form in the Appendix.

A copy of your medical evaluation and medical clearance must be received from your doctor in order for you to participate in the clinical internship program. The dental schools and dental offices require that all dental assisting students receive a medical clearance prior to working with their patients.

INFECTION CONTROL PROTOCOL

Today, it is important to realize that in the dental profession many of the patients that we will be treating are potentially infectious. Therefore, an infection control protocol has been established to protect the faculty, students, and patients.

Any private and protected health information related to faculty, staff, students, and patients is confidential and will be safeguarded in accordance with the Health Insurance Portability and Accountability Act (HIPAA) of 1996.

It is critical that faculty, staff, and students routinely update their medical history and obtain the vaccinations recommended by the Centers for Disease Control and Prevention, to boost your immune system to protect yourself and others from disease. Patient's health histories must be reviewed to alert staff of any health conditions that may complicate treatment and to ensure that the medical and dental needs of the patient are being met.

The Minimum Standards for Infection Control as required by the Dental Board of California must be met.

Objectives:

1. To make faculty and students aware of effective methods of sterilization and disinfection
2. To minimize cross contamination
3. To provide a safe working and treatment environment

Personal Barriers:

1. Dental Assisting students must have appropriate immunizations
2. Face masks, safety glasses, gloves, scrubs, or disposable gowns will be worn during patient treatment and during cleaning and sterilization procedures
3. Hair must be clean and neat and worn off the face and shoulders
4. Nails must be short, neatly trimmed, and clean. No fake acrylic nails are permitted.
5. Minimal jewelry will be worn. Necklaces must be inside lab coat and not visible. Finger rings must be kept at minimal and must not affect the integrity of the gloves
6. Hands must be washed with soap before and after treatment and between glove changes.

INFECTIOUS WASTE DISPOSAL

Infectious waste includes any disposal items that are saturate with blood and sharps.

1. All sharps must be disposed of in a sharp container. This container must be rigid and puncture resistant.
2. Fluids must be stored in rigid, leak proof containers.
3. All containers must be properly sealed for disposal.
4. Containers must be labeled as Infectious Waste.
5. Containers must be stored in a protected area until disposed of (should be within 24 hours).
6. Contact the manager of Buildings and Grounds for pick-up and disposal
7. Keep a log of: what was disposed; how much was disposed; when the items were picked up.

POLICY ON IONIZING RADIATION

This policy on ionizing radiation has been developed to assure the safe and effective use of ionizing radiation in an effort to minimize the potential risk to the patient and operator.

1. There must be a prescription signed by the dentist authorizing the dental assisting student to expose x-rays on the patients
2. If the patient is under 18 years of age, you must have a consent form and medical/dental history form signed by the parent or guardian
3. Each patient must have a completed medical/dental history form and consent for treatment form. Medical/dental history must not contraindicate care.
4. A lead apron and thyroid collar will be used on all patients
5. No x-ray will be taken on a pregnant woman.
6. The dental assisting student will use the recommended kVp and mA exposure times for the patients. These are posted near each control unit.
7. Gloves mask, and safety glasses will be worn at all times.
8. All instruments will be sterilized before use on a patient. Disposal items will be used whenever possible.
9. The x-ray operatory and control unit will have disposal protective coverings
10. Students must complete a minimum number of acceptable radiographs on mannequins, prior to exposing patients. Minimum acceptable radiographs on mannequins with a passing grade at least a 75% grade or better before exposing patients.

SECTION 3

GRADING AND EVALUATION INFORMATION

It is the responsibility of all students enrolled in the dental assisting programs to read and comply with these policies. Failure to do so may result in dismissal from the program. Specific requirements are provided in each individual course syllabus.

Academic & Attendance Policies

Overview

As a student in the Registered Dental Assisting Program, you are expected to make a commitment to the program. You are to be responsible for your own learning; the dental assisting faculty members will serve as your resource persons. You will need to use the library and participate in group discussions, practice in preclinical labs, and have clinical experiences in the clinic area and other community locations in order to meet the objectives of the program. The demands of the program and clinical commitments must take precedence over outside employment requirements. Therefore, you will need to plan accordingly to devote the time and energy required to succeed in the program.

The instructors and program coordinator are available to you for academic advising and counseling. Conversations with faculty or the dental assisting coordinator are considered confidential except when the student has agreed to the sharing of information in advance or when the instructor or dental assisting coordinator feels that withholding information would constitute a danger to the student and/or others related to the program. In such cases, the student is advised of the intent to share specific information.

ATTENDANCE STANDARDS AND POLICIES

Attendance Policy

It shall be the policy of the College of Marin to maintain an attendance policy and procedures consistent with state and local requirements.

Regular attendance is necessary for satisfactory progress in college. Failure to attend regularly may result in a failing grade. **Students who are late in attending the first class meeting may lose their place to another student on the waiting list.** For any absence, the student must make up all work missed. Such work must be completed to the satisfaction of the instructor. It is the student's responsibility to check on all assignments.

Students may be dropped from classes as a result of excessive absences, however, non-attendance does not constitute an automatic drop. Students are responsible for processing their own drops/withdrawals.

Unless state or federal law requires that the absence be deemed excused, no instructor shall be required to make a distinction between excused and unexcused absences.

In addition to the College of Marin policy and procedure on attendance, the Registered Dental Assisting Program attendance policy includes the following:

Overview

The Dental Assistant Program prepares the student for a professional career in the allied health field. Information presented in each class session addresses this preparation and is considered essential for successful practice as a registered dental assistant and patient safety. Regular and timely attendance is expectations of each student.

Absences

1. Attendance is mandatory. If you are absent from class/lab/internship/externship you **must contact the faculty directly**. A message left with a fellow student is not acceptable. All absences/tardiness will be documented and could negatively affect your grade of graduation.

Please follow the directions within the course syllabus on how to contact the faculty if you cannot attend class for any reason.

- If you are absent from a patient clinic class (radiology, sealants, coronal polish) you must notify your patient before the appointment. There are no make-up clinics
 - If you leave prior to the end of a class/lab it is considered an early dismissal and counts in the same way as a tardiness
2. Instructors have the right to dismiss you from a class/lab due to your inability to perform services in a safe manner.
 3. If you have personal appointments, they must be scheduled at times other than class/lab.

Tardiness:

Students are expected to be present in the class/lab at the scheduled beginning time and remain until the end of class/lab. If you are tardy more than three (3) times, this will be considered an absence. Any tardiness of more than 30 minutes constitutes an absence. Leaving class prior to the scheduled ending time will be treated the same as a tardy with participation point deductions for the day. If there is a test/exam being held and you are late, you will have less time in completing the test/exam. Quizzes and tests may be given at the beginning/end of class/lab. If you are tardy to a class/lab you will have less time to take the scheduled quiz or test. If you are not in class, you are not part of the interaction that is taking place to participate.

Missed materials due to absence

If you are absent from either a lecture or lab, it is your responsibility to obtain the notes and any handout material from the missed session. You should arrange in advance with a classmate in advance to pick up material and take notes for you. It is not the responsibility of the faculty to provide material from previous class sessions.

Makeup policy

The student through his/her own initiative must make up all assignments. The student is responsible for obtaining information on the subject area or technique presented during the absence. The faculty member will NOT seek out the student to inform him or her of what has been covered in class or work that was missed by the student during the absence. Each instructor has the discretion to establish make-up policies for their class or to not allow make-up. Students missing class/lab may be required to write a paper on the material missed. There are no make-up labs.

Absences

Lecture absences

A student who misses more than 10% of the scheduled class hours may be dropped from the course. For example, if the course meets for a total of 51 hours for the semester, absence time that exceeds 5 hours would be considered excessive and the student may be dropped.

Laboratory absences

A student who misses more than 10% of scheduled class hours may be dropped from the course.

Internship/Externship Absences

Program accreditation standards require completion of internship/externship clinical hours to successfully complete the program and meet the requirements for the state licensing examination. Students, who are in jeopardy of not completing the mandatory minimal clinical hours, must make an appointment with the Dental Assisting Coordinator to discuss the situation and develop a plan for completion.

Demonstration of Competency vs. Demonstration of Knowledge

The dental assisting student is expected to progress from a knowledge base to a competent level in skills and applications. A knowledgeable student may be able to pass an examination or recite information. The competent student is able to perform skills and respond to a range of variations in preventing problems and managing patient centered care. Demonstration of competency occurs over time and with consistency. The student must always demonstrate competency to the supervising faculty. This is done through ongoing activities and not always measured in concrete terms (i.e. passing a written examination). For a dental assisting student to progress from one semester to the next, **ALL** competencies must be successfully met.

Progression Through Program

Progress from one course to another during the entire Registered Dental Assisting Programs are contingent upon **satisfactory completion of both clinical and didactic components**. For courses that consist of both lecture, lab, and intern/externship components, students must achieve a minimum of 75% in **each** of the components. Failure to do so will result in a grade of "D" or lower in that course. If a student has failed a class within the program, under certain circumstances, the student may be admitted to the next class to retake that portion of the course, space in that class permitting. If the student has failed the x-ray class, the student must satisfy faculty, that certain competencies exist on the part of the student before admission to another class may occur. These competencies are defined by the faculty.

Instructor Assistance:

All students are encouraged to seek assistance from the course instructor. If you have any questions concerning assignments, content, etc, or if a problem arises that warrants instructor help, please do not hesitate to see your instructor during their scheduled office hours or schedule an appointment at your earliest convenience. In addition, students are encouraged to take advantage of the Student Services Tutoring and Lab available on IVC campus.

Remediation

When deficiencies are identified, the student will receive a written counseling note describing the deficiency and plans and a timetable for improvement (Counseling and Corrective Action Plan). Students are encouraged to take advantage of the Student Services Tutoring and Lab available on IVC campus.

(refer to the Appendix for the Counseling and Corrective Action Plan Form)

Additional Lab Time:

If a student finds that they cannot meet the laboratory standards required for a course in the time provided, it is suggested that they request permission from the instructor to attend an additional lab session. The student may attend another lab session *only* with the approval of the instructor. The option of extra lab time may be provided for students having difficulty, NOT for students who have not used their own lab time efficiently.

SEEKING THE HELP THAT YOU NEED IS YOUR RESPONSIBILITY

Participation as a Student Partner

Gaining clinical proficiency requires preclinical as well as clinical lab practice. Preclinical practice is usually accomplished by using manikins and student partners. **ALL** students are expected to cooperate and participate as patients during preclinical and clinical lab practice.

Assignments

Students are required to perform specific skills at a pre-stated level of competency as part of the learning experience. The criteria of acceptability as well as the level of required performance are stated on the evaluation sheet for each task. Students are required to complete these tasks by a specific date.

ALL requirements for each course must be met, failing to meet any requirement will result in a failing grade for the course

All requirements must be demonstrated in the COM clinical lab. NO clinical laboratory requirements may be performed outside of the clinical lab or at a time other than when clinical lab is scheduled.

Student participation is critical. All students must participate in every course. If a medical reason prevents a student from participating the student must provide a signed medical consultation to the course instructor stating any special circumstances that need to be followed. This must be given to the course instructor on the first day of class or as soon as the medical necessity is determined.

Process and Product Evaluations:

The method of evaluation in the Registered Dental Assisting Program include process and end-product assessments of student performance, in addition to a variety of written evaluations such as papers, reports, quizzes, midterms, and final examination.

Performance Tests for Grades

Instructors will administer performance tests, which are included in the total grade calculation. Such tests will be announced and are separate from laboratory performance assignments. Because clinical testing conditions cannot be duplicated, students failing to take scheduled clinical examinations will **NOT** be given the opportunity to retest.

Quizzes and/or Readiness Assessment Evaluations (RAE)

Each instructor will administer quizzes/RAE on a regular basis and will inform the student at the beginning of the semester, through the course syllabus, regarding the value of performance on such quizzes/RAE in the overall grade determination.

ACADEMIC POLICIES

Grading Policy – [HTTP://POLICIES.MARIN.EDU/SITES/POLICIES/FILES/AP4230-GRADINGANDACADEMICRECORDSYMBOLS.PDF](http://policies.marin.edu/sites/policies/files/AP4230-GRADINGANDACADEMICRECORDSYMBOLS.PDF) AP4230

In addition to the COM district policy and procedure on grading, the Registered Dental Assisting Program grading policy includes the following:

GRADING AND EVALUATION INFORMATION

Overview of Evaluation Criteria

Each student will be evaluated on the following courses in the program

- Participation
- Quizzes
- Lecture and lab class assignments
- Completion of study questions
- Midterm and Final exams
- Clinical laboratory performance
- Internship performance
- Table clinic skills
- Ability to follow written and verbal directions
- Professionalism

Assignments

Written assignments may be required in dental assisting classes. Assignments or class activities that must be completed and submitted during regularly scheduled class **cannot** be made up due to an absence. Assignments that are to be completed outside of scheduled class hours will have a specified due date.

Laboratory Skills

Laboratory skills assignments must be made up to successfully complete laboratory courses and the program. It is the responsibility of the student to contact the instructor and make arrangements for times to complete these skills.

Clinical Skills

Students must demonstrate behaviors that follow OSHA, infection control and professional standards in all interactions with clients/patients. A student who demonstrates behaviors that violate these standards will be placed on Academic Probation. A student who demonstrates unsafe behaviors will be removed from the clinical setting. A meeting will be held with the student, instructor, program coordinator, and Director of Health Sciences to determine if the student may continue in the program.

Final Examinations

Each instructor responsible for lecture content will administer midterm examinations (as announced) and a final examination for the semester. Midterm and final examinations will cover content included in the objectives of the course, from the textbook, and from each syllabus.

*Make-up exams are not routinely given. Any deviation of this policy must be arranged **IN ADVANCE** with your course instructor. All instructors have the right to refuse to give make-up quizzes or examinations.*

Scantron Examinations

Students provide their own Scantron answer sheets. When using Scantron answer sheets, it is the student's responsibility for the accuracy of the marks. The instructors will not change grades for machine errors resulting from stray marks or wrinkles on the answer sheet.

Grading Scale:

The Registered Dental Assisting Program use a scoring system that may be higher than in other departments at COM. Your percentage in each class is computed by dividing the total number of points possible into the number of points you earned. For courses that consist of both lecture and clinical lab components, students must achieve a minimum of 75% in each of the components. Failure to do so will result in a grade of "D" or lower in that course.

Dental Assisting Program Grading Scale

100% - 92%	=	A	Cutoff score for passing
91% - 84%	=	B	
<u>83% - 75%</u>	=	<u>C</u>	
74% - 68%	=	D	
67 % below	=	F	

Extra Credit

Extra credit may be offered in a class at the instructor's discretion. Faculty are not required or expected to arrange for extra credit for students.

Extra-credit assignments can be used to improve your grade. However, extra-credit work MAY NOT be used to raise your grade from below 75% (non-passing to passing). Extra credit assignments are at the discretion of the instructor.

Satisfactory Program Progression

Students must successfully complete, with a grade of C or higher, each program course to earn the Certificate of Achievement and be eligible for the licensing examination. Students who do not successfully complete a minimum of 12 units of work and has a grade point average of less than a "C" (75%) will be placed on **Academic Probation. (BP 4250)**

<http://policies.marin.edu/sites/policies/files/BP4250AcademicProbationDismissalandReadmission.pdf>

The student must meet with the Dental Assisting Coordinator to develop a plan of remediation. Failure to follow the terms of the remediation plan or failure of any subsequent program courses will result in withdrawal from the program.

If a student wishes to change enrollment either into a Full-Time or Part-Time, once that student is enrolled, you must meet with the Dean of Health Science and/or Program Administrator of Health Sciences and Dental Assisting Coordinator for final approval. This is based on availability and not guaranteed.

Students may re-apply/repeat a course one time only. If a grade of C or better is not achieved in this repeated course, the student may not continue in the program. Reentry into the program is not guaranteed in any situation. (AP 5075) <http://policies.marin.edu/sites/policies/files/AP5075-CreditCourseAddsandDrops.pdf>

Posting Grades

Students may access their final grades via the MyCOM Portal. Students may make an appointment with their instructor to individually discuss grades.

Guidelines for Examinations

In order to assure that ALL students have the best testing environment possible, the Registered Dental Assisting Program has established the following guidelines:

1. Students must leave books and bags in their locker or in the designated location in the classroom. Please make sure your cell phone is turned off or silent.
2. Students must bring a Scantron and two pencils with erasers. Only the answer identified by the scantron machine will count; please be careful with your erasures.
3. Students may bring a non-dental book to read after the exam has been turned in.
4. You will not be allowed to return to the exam after you have turned it in. Please make sure you have answered all the questions.
5. After leaving the exam, students are not to stand outside the room and talk.

Please be courteous to your classmates.

ACADEMIC POLICIES

Cheating in any form will be viewed as a most serious violation of professional conduct and is grounds for immediate dismissal from this program.

Student Probation & Requested Withdrawal

The Dental Assisting Coordinator or faculty will counsel and may/may not place a student on academic probation for any of the following reasons:

1. Academic level below that required by the Registered Dental Assisting Program.
2. Failure to complete clinical requirements
3. Unprofessional conduct.
4. Health problems.
5. Unsafe clinical practice.
6. Inability to function adequately with members of health and dental teams.
7. Violations of the COM Student Code of Conduct

The Dental Assisting Coordinator may recommend that a student withdraw from the program for reasons stated above if the behavior is not corrected during the probationary period or, if the offense is of a serious nature, the coordinator may recommend immediate withdrawal.

In the event that the student wishes to withdraw from the program on his or her own volition, this should be discussed with the Dental Assisting Coordinator. Student self-withdrawal from the program should be in writing and submitted to the Program Coordinator.

Dismissal Policy

A student may be dismissed from the College of Marin Registered Dental Assisting Program at any time for any of the following reasons:

1. A final grade of "D" or "F" in any course that is included in the Registered Dental Assisting Program.
2. Failure to complete class/clinical lab/ intern/externship requirements.
3. Breach of rules or regulations of the student's assigned clinical lab duties.
4. Conviction, distribution, or possession of illegal drugs or controlled substances. (Refer to COM Student Code of Conduct.)
5. Reporting for class, clinical lab, or internship/externship under the influence of alcohol or narcotics or partaking of these substances while in clinical lab, classroom, and internship/externship.
6. Malicious destruction or theft of property.
7. Refusal to comply with the Registered Dental Assisting Program policies and requirements.
8. Excessive absence (see Attendance and Academic Policies).
9. Academic dishonesty (see Attendance and Academic Policies).
10. Unprofessional or unethical conduct.
11. Violations of clinical or facility departmental policies and procedures appropriately documented by the supervising instructor and confirmed by the Dental Assisting Coordinator.

Student Complaints/Grievances –

[HTTP://POLICIES.MARIN.EDU/SITES/POLICIES/FILES/AP5530-STUDENTGRIEVANCES.PDF](http://policies.marin.edu/sites/policies/files/AP5530-StudentGrievances.pdf) **AP 5530**

A complaint which involves a student and a member of the faculty is defined as a student academic grievance. Your grievance shall be limited to issues involved in grading, assignments, and demonstrated mistreatment. The process for such a grievance begins with an attempt by the parties involved to resolve the grievance informally. If the grievance is not resolved at a lower level, there are a series of formal steps leading to a final determination by the Board of Trustees of the College.

The procedures and guidelines on the filing of an academic grievance are available from the Dean of Student Development, Student and Special Services, or his/her designee.

Re-entry Policy & Procedures

A student who has been dismissed from the program may apply for re-entry to the Registered Dental Assisting Program at COM at the next application period and space availability.

Student Accessibility Services

If you need disability related accommodations for classes, such as a note taker, test-taking services, special furniture, etc., please provide the authorization for Academic Accommodation Plan (AAP letter) from the Student Accessibility Services (SAS) to the instructor as soon as possible. You may speak with the instructor privately during office hours about your accommodations. If you have not received authorization from SAS, it is recommended that you contact them directly. SAS is located in Indian Valley Campus Building 27, Student Services.

If you are not registered with SAS, you must register prior to any accommodation. After you register, SAS will provide you with written documentation of your verified disability and the recommended accommodation, which you must present to your instructor.

(refer to the Appendix for the Policy on Disability Resource Department Testing Accommodations)

Access for Student with Disabilities –

<https://www.marin.edu/com/ODP/Chapter5StudentServicesBP.htm> **BP 1540**

In addition to the College of Marin policy and procedure on students with disabilities, the Registered Dental Assisting Program policy includes the following:

INABILITY TO PARTICIPATE IN REQUIRED PROGRAM ACTIVITIES

Students who are unable to fully participate in all required program classroom, laboratory, and internship/externship activities will not be able to continue in the program. If the student has a health related issues impairing their ability to fully participate, they must provide written documentation from a licensed physician or nurse practitioner clearing them to participate in all program activities.

Students who are pregnant or planning a pregnancy must provide clearance from their attending physician and a waiver indicating they are aware of the impact of radiation on their fetus.

TECHNICAL STANDARDS

Students in the Registered Dental Assisting Program should possess sufficient physical, motor, intellectual, emotional and social/communication skills to provide for patient care and safety, and the utilization of equipment. Performance Standards for the Registered Dental Assisting Program is outlined below.

<u>Issue</u>	<u>Standard</u>	<u>Examples</u>
Critical Thinking	Critical thinking sufficient for clinical judgment.	Take and interpret medical histories and radiographs, develop treatment plans, and react to medical emergencies.
Interpersonal	Interpersonal abilities sufficient to interact with individuals, families, and groups from a variety of social, emotional, cultural, and intellectual backgrounds.	Provide oral hygiene/oral health care instruction to patient/parents. Explain information consent and treatment plans and establish good patient rapport.
Communication	Communication abilities sufficient for interaction with others in verbal and written form.	Communication during the delivery of oral health care services, document procedures and consult with other health care providers.
Mobility	Physical abilities sufficient to move from room to room and maneuver in small spaces, as well as ability to sit in an ergonomically correct position for several hours at a time.	Sit chairside with patient for prolonged periods of time and seat and/or transfer patient. Retrieve instruments/equipment to and from sterilization. Accompany patient to X-ray; take x-rays and process and retrieve.
Motor Skills	Gross and fine motor abilities sufficient to provide safe and effective oral health care.	Perform expanded functions, debridement, root planing and x-rays.
Hearing	Auditory ability sufficient to monitor and assess health needs.	Assess medically compromised/medical emergencies; hear indicator tones (curing light units and x-ray units); converse with patient/parent.
Visual	Visual ability sufficient for observation and assessment necessary in oral health care.	Read, record in patient charts, evaluate tissue, write tissue descriptions, assess and evaluate oral health needs of the patient.
Tactile	Tactile ability sufficient for physical assessment.	Palpate tissue, detect restorations, calculus and evaluate debridement.

SECTION 4

BEHAVIOR AND APPEARANCE STANDARDS

It is the responsibility of all students enrolled in the dental assisting programs to read and comply with these policies. Failure to do so may result in dismissal from the program. Specific requirements are provided in each individual course syllabus.

BEHAVIOR AND APPEARANCE STANDARDS

Professionalism

As an individual entering a profession in allied health, each student is expected to demonstrate the following behaviors at all times in the classroom, laboratory, internship/externship site.

- Maintain honesty in actions in relationships involving colleagues and members of the faculty and staff
- Consistently demonstrate an attitude of concern, respect and cooperation toward classmates, faculty, patients, and staff.
- Assume responsibility for one's own learning and actions
- Be proactive in seeking help to improve didactic and clinical skills
- Comply with stated safety regulations and dress code
- Maintain responsibility for assigned clinical/lab duties
- Prepare for lecture and clinical sessions
- Exhibit respect for classmates, faculty, patients, staff
- Demonstrate appropriate and safe use of all program equipment

Classroom Etiquette and Conduct

The following are standards which must be followed by each student in a Registered Dental Assisting Program course.

- No outside talking during lectures except to participate in class discussions
- No cell phones or electronic devices are to be utilized during scheduled class sessions, unless directed by the instructor.
- Raise your hand and wait to be acknowledged for questions or comments
- Demonstrate respect for fellow classmates and the instructor at all times
- Hold non relevant questions for discussion at break time or end of class
- Speak softly when engaged in group activities
- Eating and drinking (except water/coffee) or chewing gum is not permitted during class in the classroom
- Maintain a clean work station
- Wear safety glasses and protective barriers during lab class and cleaning procedures
- Purchases of textbooks and lab fees must be completed before the first day of class. It is the student's responsibility to have all needed textbooks and supplies on the first day of class.
- Bring necessary supplies to class (syllabus, books, pens, pencils, scantron, workbook writing paper)
- Arrive on time to class prepared for the scheduled activities. In the event you arrive late to class, take your seat quickly and quietly.
- Complete assignments following stated class guidelines and on the stated due date.
- Use the instructors office hours for personal discussion, concerns or clarifications

PROFESSIONAL APPEARANCE

As professional health care givers, students must dress in an appropriate and professional manner. The image that you present in your interaction with your patient, colleagues, visitors, internship/externship at dental office will have a major influence on how your patient will perceive you as a professional. The highest standard of personal hygiene must always be maintained.

DRESS CODE / PROFESSIONAL IMAGE

Lab/Clinical Attire:

Scrub top

Scrub pants - scrub pant legs should not touch the floor. Hem pant legs if they are too long

Lab coat / Disposable gown - should be snapped shut with no clothing hanging over collar (hoods or scarves).

Clinical attire is to be worn during EVERY class or clinical setting that involves direct human contact in accordance with Infection Control guidelines. Any exceptions will be announced in class. The student will be responsible to transport and launder all clinical wear on a regular basis (no wrinkles, no stains). Each student is responsible for purchasing enough uniforms to allow for a clean uniform each day in the laboratory or/and clinical area. A designated class color uniform and lab coat will be worn to internships and externship offices. This class uniform will be decided upon by the class including color and style during the fall semester.

Lab Coat/Disposable Gowns:

- A lab coat is mandatory for all lab and clinical sessions
- OSHA approved knee length, with long sleeves, ribbed cuff with closable neckline is required

Name ID pins (badges): Are required and must be worn for identification during class time, clinic sessions, dental externship offices, UCSF and UOP.

Safety Glasses – clear non-reflective

Shoes: White or black closed toe and heel shoes are OSHA standards. Shoes must be clean, polished, in good order and neat at all times.

- Not Acceptable; Hi-tops, clogs, soft tennis shoes, sandals, backless shoes

Socks and hosiery: Flesh-colored hosiery, knee-high or white or black cotton athletic socks are appropriate, no bare ankles.

- Not Acceptable: peds, anklets, striped gym socks, socks with logos
- Stockings and socks must be washed daily to prevent objectionable foot odor

Hair: must be clean, neat and worn above the collar. Bangs must not obstruct vision (should be eyebrow length). Hair must be secured from falling forward while working. Long hair must be tied or clipped back and up to prevent accidents and cross contamination. Unnatural hair color (pink, green, purple) and facial hair (mustache/beards) is not permitted. This is unprofessional as well as an infection control issue. If hair is not properly controlled, hairnets or bonnets will be required in the interest of personal grooming, safety and hygiene.

- Not acceptable: dangling curls, or loose ends, extreme hi-tops, scarves, hats, caps of any type, excessive hair ornaments or head bands, extreme spikes

Make-up: Only natural-looking make up is allowed; avoid heavy or evening make up. Body tattoos must be covered.

- Not Acceptable: Heavy eyes shadow, blush, mascara; neon, sparkly and fluorescent colors

Jewelry: One ring only. Its size should not interfere with your work while assisting patients to prevent cross contamination. One may wear small post-type earrings and necklaces/bracelets that are NOT visible, (not to be worn outside the clinic gown or lab coat. Watches must be worn under the cuffs of the lab coat and not exposed. Body jewelry such as body piercing must be taken off or covered. Tongue studs are not allowed.

Nails: Fingernails must be short, cleaned and well-manicured. Because they can pose an infection control hazard, acrylic nails or tips are not permitted in the classroom or in clinical lab. Only clear or natural colored nail polish, free of chips is acceptable. Permissible nail length is based upon student's ability to perform instrumentation, patient care, and for glove integrity.

Working in Clinic Area – Any Time

Students who wish to use the clinic area for x-ray evaluations or clinical practice must be in a clean, wrinkle-free lab coat or disposable, single-use gown.

Dental Assisting Externships

Students must comply with the COM Dental Assisting Dress Code when participating in their internships. The student may comply with either the COM Dress Code or the office uniform code when assigned to private dental offices. In all cases, the student must comply with COM Registered Dental Assisting Program regulations on hair, fingernails and jewelry. Students must comply with OSHA regulations regarding the use of personal protective equipment (PPE) at all times.

PROFESSIONAL IMAGE

- Follows department dress code
- Follows department standard of professional behavior

Chewing Gum: Gum is not allowed in the classroom and any clinical setting and is an OSHA standard. Points will be deducted for chewing gum when treating patients or during role-playing.

Smoking: Smoking is not allowed in the classroom at any time. There are designated and posted areas on the campus where smoking is allowed. Students are also expected to follow smoking policies at every clinical site. Hand and breath must be free of smoke odors when working with patients.

Personal Hygiene: Body hygiene is required so that offensive body odor is avoided. Mouth fresheners, tooth brushing, flossing and breath mints are recommended after meals. Avoid foods with an offensive after odors.

Strong perfumes, colognes, or after-shave lotions must be avoided

CHILDREN POLICY

Children on Campus: Children are not permitted in class during lectures or labs. An exception may be made if the child is a scheduled patient for a course activity. Students with childcare needs are directed to the College of Marin Children's Program.

Children during Internship/Externship Offices: Children of College of Marin Dental Assisting Students Intern/Externs are not permitted at internship/externship offices while the student is at internship/externship.

TRANSPORTATION OF PATIENTS

Students are not permitted to transport, in their personal vehicles, patients to or from the campus for their dental appointments during lecture or clinical lab. Neither are the students permitted to accompany patients in the patient's vehicle, to or from campus for their dental appointments at any time during lecture or clinical lab.

CONDUCT AND DISCIPLINE POLICY

ALL POLICIES/PROCEDURES ARE FOUND IN THE DISTRICT POLICY MANUAL –
<https://www.marin.edu/com/ODP/BoardPolicies.htm>

The District Policy Manual <https://www.marin.edu/com/ODP/BoardPolicies.htm> is the official document which delineates College of Marin policies and procedures and will rule in the event of contradictions between this Department Handbook and the District Policy Manual. The District may revise the policies and procedures at any time without prior notice.

The College of Marin policies affecting student issues include but are not limited to the following:

Marin Community College District Policy

BP5500 STANDARDS OF CONDUCT

References:

ACCJC Accreditation Standard II.A.7.b;

Education Code Sections 48900(q), 66300, 66301, 66450, 67361,67362,76033,76120, 78907, 81600, and 87708;

Government Code Sections 995 et seq.;

Business and Professions Code Section 4240;

Health and Safety Code Sections 11014.5 and 11053;

Penal Code Sections 415, 502, and 626.2

The Standards of Conduct governing students shall; be implemented in accordance with the requirement for due process of the federal and state law and regulations.

The Standards of Conduct shall identify potential disciplinary actions that may be taken for violations of the standards of conduct described in this policy, including but not limited to the removal, suspension or expulsion of a student.

The board of Trustees shall consider any recommendation from the superintendent/President for expulsion. The Board shall consider an expulsion recommendation in closed session unless the

student requests that the matter be considered in a public meeting. Final action by the Board on the expulsion shall be taken at a public meeting.

Information on inappropriate student conduct and disciplinary actions shall be made widely available to students through the district catalog and other relevant District publications.

When a student is suspended or expelled for disrupting the orderly operations of a District campus or facility, or both, the student shall be denied access to the campus or facility, or both, for a period of one year or the term of the suspension, whichever is shorter. Sanctions imposed as a result of violations of the student standards of conduct are intended to maintain order within the District.

The Administrative Dean who authorized the sanctions shall give written notice to the student's instructor(s) of the sanctions within 15 days of imposing the sanctions.

The following conduct shall constitute good cause for discipline, including but not limited to removal, suspension, or expulsion of a student when the conduct relates to college activity or college attendance.

1. Assault, battery, or attempted assault or battery, or any threat of force or violence upon a student or District personnel.
2. Possession, sale or otherwise furnishing any firearm, dirk, dagger, ice pick, knife, explosive or other dangerous object, including but not limited to any facsimile of the foregoing objects, unless, in the case of possession of any object of this type, the student has obtained written permission to possess the item from the Chief of Police who has the concurrence of the Superintendent/President. Possession of a knife does not violate this provision if possession is at the direction of an academic employee for use in a District-sponsored activity or class, for a lawful purpose within the scope of the student's employment with the District, for a lawful use in food preparation or consumption. Also see BP/AP 3530 titled Weapons on Campus.
3. Unlawful possession, use, sale, offering to sell, or furnishing, or being under the influence of, any controlled substance listed in Chapter 2 (commencing with Section 11053) of division 10 of the Health and Safety Code, an alcoholic beverage, or an intoxicant of any kind; or any poison defined in Business and Professions code Section 4240, or unlawful possession of , or offering, arranging or negotiating the sale of any drug paraphernalia, as defined in Health and Safety Code Section 11014.5
4. Committing, attempting, or being an accomplice to robbery or extortion.
5. Causing or attempting to cause damage to District property or to private property on campus
6. Stealing or attempting to steal District property or private property on campus, or knowingly receiving stolen District property, or knowingly receiving stolen private property on campus
7. Willful or persistent smoking in any area where smoking has been prohibited by law or regulation of the District.
8. Committing sexual harassment as defined by law or by district policies and procedures.

9. Engaging in harassing or discriminatory behavior based on ethnic group identification, national origin, religion, age, gender, gender identity, gender expression, race, color, medical condition, ancestry, sexual orientation, marital status, physical or mental disability, genetic information, or on the basis of one or more of these perceived characteristics, or based on association with a person or group with one or more of these actual or perceived characteristics, or based on association with a person or group with one or more of these actual or perceived characteristics.
10. Engaging in intimidating conduct or bullying against another student or District personnel through words or actions, including direct physical contact; verbal assaults, such as teasing or name-calling; social isolation or manipulation; and cyber bullying.
11. Willful misconduct which results or has the potential to result in injury or death to a student or to District personnel or which results in cutting, defacing, or other damage to any real or personal property owned by the district or on campus. The District may require students who cause damage to replace property or pay the cost of damages
12. Continued disruptive behavior, continued willful disobedience, habitual profanity or vulgarity, or the open and persistent defiance of the authority of, or persistent interruption or abuse of, District personnel
13. Cheating, plagiarism (including plagiarism in a student publication), or knowingly engaging in others forms of academic dishonesty, including but not limited to:
 - a. Copying in part or whole, from someone else's quiz, examination, or work. For purpose of this item, "examination" includes quizzes, tests, and other graded or evaluated exercise.
 - b. Submitting work presented previously in another course, if contrary to the rules of either course
 - c. Altering or interfering with grading
 - d. Using or consulting any sources or materials, including electronic devisees, not authorized by the professor during an examination
 - e. Committing other acts which defraud or misrepresent one's own academic work.
 - f. Incorporating sentences, paragraphs, or parts of another's person's writing, without giving appropriate credit, and representing the product as one's own work
 - g. Representing another's artistic/scholarly works (such as musical compositions, computer programs, photographs, paintings, drawings, or sculptures) as one's owns.
 - h. Submitting an academic assignment purchased from a research/term paper service, or written by another individual; or work obtained electronically (e.g. via the internet) and representing it as one's own work
 - i. Purposefully allowing another student to copy from your paper during an examination.
 - j. Giving your homework, term. Paper or other academic work to another student to plagiarize.
 - k.
 - l. Having another person fraudulently submit any work in your name.
 - m. Lying to an instructor or district official to improve your grade
 - n. Allowing other persons to misrepresent themselves as the student for any purpose, including interacting with any district employees, submission of work, attendance, or taking examinations
 - o. Misrepresenting circumstances in an effort to improve a grade.

- p. Altering graded work after it had been returned and then submitting the work for regarding without the instructor's permission.
 - q. Removing tests or examinations from the classroom or other area without the approval of the instructor
 - r. Stealing or being an accomplice to stealing test or examinations
 - s. Forging signatures on drop/add slips or altering other District documents
14. Dishonesty; forgery; alteration or misuse of district documents, records or identification; or knowingly furnishing false information to the District
 15. Unauthorized possession, duplication, or use of keys to any District premises or unauthorized entry upon or use of District facilities
 16. Engaging in expression which is libelous or slanderous; or which so incites others as to create a clear and present danger of the commission of unlawful acts on district premises or at District-sponsored or supervised functions, or the violation of lawful district administrative procedures, or the substantial disruption of the orderly operation of the District.
 17. Persistent, serious misconduct where other means of correction have failed to bring about proper conduct.
 18. Unauthorized preparation, giving, selling, transferring, distributing or publishing for any commercial purpose, of any contemporaneous recording of an academic presentation in a classroom or equivalent site of instruction, including but not limited to handwritten or typewritten class notes, except as permitted by any district Policy or Administrative Procedure.
 19. The use by a student of any electronic listening or recording device in any classroom without the proper consent of the instructor, except as necessary to provide reasonable auxiliary aids and academic adjustments or accommodations to a student with a disability.
 20. Violation of BP/AP 3720 titled information Technology Use or any conduct that constitutes a computer-related crime pursuant to Penal Code Section 502.
 21. The offering of any inducement or item of value to influence the awarding of any grade or to alter any official District record.
 22. Solicitation or acceptance of money or other item of value as an inducement, encouragement, or reward for intercollegiate participation in violation of Education Code Section 67361 or false declaration regarding eligibility for participation in intercollegiate athletics under Education Code Section 67362.
 23. Accessing and/or disclosing confidential District information, including student records, without authorization. Also see BP/AP 3300 titled Public Records, BP/AP 4231 titled Grade Changes, and BP/AP 5040 titled Student Records
 24. Failure to obey federal, state, and local laws in connection with District attendance or activity

25. Tampering with the election of any student organization recognized by the district
26. Hazing defined as a “method of initiation or pre-initiation into a pupil organization or body, whether or not the organization or body is officially recognized by an educational institution, which is likely to cause serious bodily injury or personal degradation or disgrace resulting in physical or mental harm to a former, current, or prospective pupil. For purposes of this subdivision, “hazing” does not include athletic events or school-sanctioned events,”(Education Code Section 48900(q)
27. Abuse of the Student Conduct system, including but not limited to:
 - a. Failure to obey the summons of the Student Conduct Hearing Committee or District official
 - b. Falsification, distortion, or misrepresentation of information
 - c. Disruption or interference with the orderly conduct of a judicial proceeding or Student Conduct Hearing Committee
 - d. Attempting to discourage an individual’s proper participation in, or use of, the District judicial system.
 - e. Attempting to influence the impartiality of a member of a judicial body prior to, and /or during the course of, the judicial proceeding or student Conduct Hearing Committee
 - f. Failure to comply with the sanctions imposed under the Standards of Conduct and/or Education Code.
 - g. Influencing or attempting to influence another person to commit an abuse of the judicial system.
28. Operating bicycles or motorized bicycles, skateboards, roller skates, roller blades, scooters, and other similar devices on any property owned, maintained, or controlled by the District in violation of AP 6850 titled Bicycles, Skateboards, Roller skates, Roller blades, Scooters and Other Similar Devices on Campus.

Students who engage in any of the above conduct are subject to the procedures outlined in AP 5520 titled Student Discipline Procedures Also see BP/AP 6850 titled Bicycles, skateboards, Roller skates, Roller Blades, Scooters and Other similar devices on Campus, AP 6520 titled Security for District Property, BP/AP 3410 titled Nondiscrimination, and BP/AP 3900 titled Speech: time. Place and Manner

Date Adopted: May 17, 2011
(Replaces College of Marin Policies 4.0020, 40022, and 4.0025)
Date Revised: April 18, 2017

NOTICE FROM THE DEAN OF HEALTH SCIENCES ON NON-DISCRIMINATION

Students have a right to an education and a supportive learning environment free from unlawful discrimination and harassment. The Marin Community College District prohibits all forms of discrimination based on any of the following statuses: race, religious creed, color, national origin, ancestry, physical disability, mental disability, medical condition, genetic information, marital status, sex, gender, gender identity, gender expression, age, or sexual orientation of any person, or because he or she is perceived to have one or more of the foregoing characteristics. Furthermore, the District prohibits retaliation against anyone who files a complaint of discrimination or harassment, reports discrimination or harassment, participates in an investigation, or represents an alleged victim or alleged offender. The District's policies and procedures regarding discrimination and harassment apply to all of the District's education programs and activities, including those held off-campus such as at a clinical site.

Students should feel free to voice concerns to College Administration, Staff, Faculty and Human Resources and to expect that their concerns will be addressed. The District encourages any individual who believes he or she has been the victim of harassment, discrimination, or retaliation based on race, religious creed, color, national origin, ancestry, physical disability, mental disability, medical condition, genetic information, marital status, sex, gender, gender identity, gender expression, age, or sexual orientation, in connection with District facilities, programs, or activities, or who believes that another individual accessing District facilities, programs, or activities, has been the victim of harassment, discrimination, or retaliation, to file a written complaint using the Unlawful Discrimination Complaint Form that is available from Human Resources or online. Complaints must be submitted to the Director of Human Resources or the State Chancellor unless the party submitting the complaint alleges discrimination, harassment, or retaliation by the Director of Human Resources, in which case it should be submitted directly to the Superintendent/President. For more information on how to file an informal or formal complaint of unlawful discrimination or harassment, please review Administrative Procedure 3435, available online at <http://policies.marin.edu/sites/policies/files/AP3435-DiscriminationandHarassmentInvestigations.pdf>. Complaints regarding employment matters must be filed within 180 days and non-employment matters within one year.

My door is open to any member of the Marin Community College District. The District is committed to providing an academic environment that respects the dignity of individuals and groups, and is free from unlawful harassment and discrimination. I want the college to be a place where learning occurs and people are free to discuss their concerns when they believe it is not. In closing, please refer to the following copies of Marin Community College District Board Policy 3410 and Administrative Procedure 3410 regarding Non-Discrimination. If you have any questions, please do not hesitate to contact me, Director of Student Services – Activities & Advocacy Sadika Sulaiman Hara, or Director of Human Resources Nekoda Harris.

Respectfully,

Marshall Alameida

Marshall Alameida, PhD, RN, CNS
Dean of Health Sciences
College of Marin

General Institution

BP 3410 NONDISCRIMINATION**References:**

Education Code Sections 66250 et seq., 72010 et seq., and 87100 et seq.;

Title 5 Sections 53000 et seq. and 59300 et seq.;

Penal Code Sections 422.55 et seq.;

Government Code Sections 12926, 12926.1, and 12940 et seq.;

Title 2 Sections 10500 et seq.;

ACCJC Accreditation Eligibility Requirement 20 and ACCJC Accreditation Standard Catalog Requirements (formerly Accreditation Standard II.B.2.c)

The District is committed to equal opportunity in educational programs, employment, and all access to institutional programs and activities.

The District, and each individual who represents the District, shall provide access to its services, classes, and programs without regard to national origin, religion, age, family and medical care leave, gender, gender identity, gender expression, race or ethnicity, color, medical condition, genetic information, ancestry, sexual orientation, marital status, physical or mental disability, sex (which includes pregnancy, childbirth, breastfeeding and medical conditions related to pregnancy, childbirth), military and veteran status or because he/she is perceived to have one or more of the foregoing characteristics, or based on association with a person or group with one or more of these actual or perceived characteristics.

The Superintendent/President shall establish administrative procedures that ensure all members of the college community can present complaints regarding alleged violations of this policy and have their complaints heard in accordance with the Title 5 regulations and those of other agencies that administer state and federal laws regarding nondiscrimination.

No District funds shall ever be used for membership, or for any participation involving financial payment or contribution on behalf of the District or any individual employed by or associated with it, to any private organization whose membership practices are discriminatory on the basis of national origin, religion, age, family and medical care leave, gender, gender identity, gender expression, race or ethnicity, color, medical condition, genetic information, ancestry, sexual orientation, marital status, physical or mental disability, sex (which includes pregnancy, childbirth, breastfeeding and medical conditions related to pregnancy, childbirth), military and veteran status or because he or she is perceived to have one or more of the foregoing characteristics, or based on association with a person or group with one or more of these actual or perceived characteristics.

Also see: AP 3410 Nondiscrimination

Date Adopted: July 27, 2010

Date(s) Revised: February 26, 2013; October 20, 2015; **December 11, 2018**

General Institution

AP 3410 NONDISCRIMINATION**References:**

Education Code Sections 200 et seq., 66250 et seq., and 72010 et seq.; 87100 et seq.;

Penal Code Sections 422.55 et seq.;

Government Code Sections 11135 et seq., 12926, and 12940 et seq.;

Title 5 Sections 53000 et seq. and 59300 et seq.;

Title 2 Sections 10500 et seq.;

Labor Code Section 1197.5

ACCJC Accreditation Eligibility Requirement 20 and ACCJC Accreditation Standard Catalog Requirements (formerly II.B.2.c)

Education Programs

The District shall provide access to its services, classes, and programs without regard to, national origin, religion, age, family and medical care leave, gender, gender identity, gender expression, race or ethnicity, color, medical condition, genetic information, ancestry, sexual orientation, marital status, physical or mental disability, sex (which includes pregnancy, childbirth, breastfeeding and medical conditions related to pregnancy, childbirth), military and veteran status or because he/she is perceived to have one or more of the foregoing characteristics, or based on association with a person or group with one or more of these actual or perceived characteristics.

All courses, including noncredit classes, shall be conducted without regard to the gender of the student enrolled in the classes. As defined in the Penal Code, "gender" means sex, and includes a person's gender identity and gender expression. "Gender expression" means a person's gender-related appearance and behavior whether or not stereotypically associated with the person's assigned sex at birth.

The District shall not prohibit any student from enrolling in any class or course on the basis of gender.

Academic staff, including but not limited to counselors, instructors, and administrators shall not offer program guidance to students which differs on the basis of gender.

Insofar as practicable, the District shall offer opportunities for participation in athletics equally to male and female students.

Employment

The District shall provide equal employment opportunities to all applicants and employees regardless of race or ethnicity, religious creed, family and medical care leave, color, national origin, ancestry, physical or mental disability, medical condition, genetic information, marital status, sex (which includes pregnancy, childbirth, breastfeeding and medical conditions related to pregnancy, childbirth), gender, gender identity, gender expression, age, sexual orientation, military or veteran status or because he/she is perceived to have one or more of the foregoing characteristics, or based on association with a person or group with one or more of these actual or perceived characteristics.

Registered Dental Assisting Program Discipline Policy

Inappropriate Conduct

The instructor has the authority to conduct the classroom in a manner that provides a safe and effective learning environment for each student. In the event a student exhibits any behavior identified under Inappropriate Conduct, they will be instructed to leave the classroom for that day and the following class session. If the student does not leave the classroom upon the direction of the instructor, campus police will be notified and the student will be removed from the classroom. The student must meet with the course instructor prior to returning to the class and class activities. This meeting must be requested by the student. Upon the request, the instructor must make arrangements to meet with the student within two (2) work days. At this meeting, the student and instructor will develop a plan to address the behavior issues and identify an appropriate resolution. In the event an appropriate resolution cannot be reached, the student and instructor will meet with the Director of Health Sciences to discuss the issue.

If a second incident occurs, the student will be removed from the classroom and required to meet with the Dean of Health Sciences, or designee, to discuss further disciplinary action. This meeting must take place within five (5) work days and prior to a return to the classroom. If an appropriate resolution cannot be reached, the Director of Student Activities and Advocacy will be contacted and the college disciplinary action process will be initiated.

Any additional incidents will cause the student to be removed from the class and program until a determination regarding their conduct can be made by the Director of Student Activities and Advocacy following the college policies.

Cheating/Plagiarism

If a faculty member identifies cheating behavior, the student will receive a grade of “0” for the assignment/quiz/exam. A notice of academic dishonesty will be sent to the Director of Student Activities and Advocacy, with a copy sent to the student accused of the dishonesty. Within 7 days of the receipt of the report of academic dishonesty and sanctions, a student may submit a written request to the Director of Student Activities and Advocacy for a hearing to appeal the decision.

Dress Code Violations

A point deduction will result for any violation of the dress code. In addition, the student may be prohibited from attending or removed from a laboratory or internship/externship site in the event of a dress code violation. The student may return to class when the violation has been corrected.

Impaired Student Policy

The Registered Dental Assisting Program has the authority and responsibility to take immediate action for the impaired individual who could be potentially dangerous to the safety and well-being of self, others, or faculty or disrupts the learning environment. In the event a student exhibits behavior that indicated impairment, such as appearance or actions indicating that the individual is not behaving in their usual manner conducive to learning or allowing others to learn in the classroom setting, said student will be asked to leave the classroom immediately. If the student refuses to leave, campus police will be contacted to remove the student and the student will be escorted out of the classroom via police.

services. The course instructor will immediately notify the program coordinator, and the Director of Student Activities and Advocacy (SAA) of the situation.

The dental assisting coordinator will ask the student to meet after class hours to discuss the incident and course of action before being allowed to return to class. The student will be given a copy of the Counseling and Corrective Action Plan indicating those behaviors that led to the exclusion from class. All interventions and referrals will be handled in a confidential manner.

The student may not return to the classroom until they have completed an assessment by a licensed mental health provider and provide written documentation that they are safe and competent to participate in all program activities. The student may not continue in any program courses until this documentation has been received and reviewed by the program coordinator and the Director of SAA

Social Media Policy

The Dental Programs recognize that the use of technology is a valuable tool for the dental programs students, faculty, and staff. The use of these media resources has brought ethical dilemmas and potential liability not only for the program but also for the District.

Statement of expectations for the use of technology resources, any violation of these guidelines may be considered unprofessional behavior

- Posting obscene language or photographs
- Posting material that disparages any individual or group on the basis of race, gender, color, religion, sexual orientation, national origin or other prohibited grounds.
- Posting defamatory material regarding a fellow student, faculty member, staff, administrator or individual associated with the dental programs
- Using social media in an unsecured manner such as – communication with patients

Communication Policies

The FAX machine in the administration area is not for personal use.

Cell Phone/Beeper/Electronic Devices Misuse

Cell phones and pagers must be turned off or placed on silent mode during scheduled class sessions. For the first incidence of a ringing cell phone or beeper during class, the student will receive a verbal warning. A second incident will result in a written warning and any additional incidents will be considered Unprofessional Conduct and subject to actions described under the Discipline Policy.

Initiating or receiving a cell phone or page during a class session is not allowed. If a student leaves the room during the class session to respond to a phone call or page, they may not return until the next scheduled class break and participation points will be deducted. The student will receive a verbal warning for the first incident. Subsequent incidents will be considered Unprofessional Conduct and subject to actions described under the Discipline Policy.

Text messages are also considered cell phone use and are not allowed during scheduled class sessions. Violation of this policy is subject to the actions described above.

During quizzes and exams, all electronic devices are to be turned off and placed in the student's purse or backpack, out of sight. Violation of this policy will result in a grade of "0" for the quiz or exam as this will be considered cheating.

Emergency contact information can be provided to the Health Science Administrative Assistant who will contact the student in the event of an emergency. If the student has a potential emergency situation, they must inform the instructor prior to the beginning of the class session for appropriate arrangements to be made.

The use of headphones for cell phones, I-PODS, personal computers and CD players are prohibited in the classroom.

Emergency Messages

You may give the Health Sciences telephone number (415.485.9667) as an emergency contact number for yourself. **Please remember that this is for emergencies, not routine messages.**

MyCOM System

A change in your **name, address, telephone number, and email address** must be Reported promptly to Admission & Records Office for the MyCOM System and to the Coordinator of the Registered Dental Assisting Program.

Students are required to check their MyCOM email daily for messages. Not having checked your MyCOM is not an acceptable excuse for not being informed of current information.

Email using the College of Marin MyCOM System is the best method of communication between faculty and students. It is the student's responsibility to ensure the contact information is always accurate and up to date.

Faculty Communication

Coordinator has office hours posted next the door, Bldg 27, Office 209. Adjunct faculties have office hours posted in their syllabus and/or on the entrance of their cubicle. Arrangements for meetings must be made directly with the individual faculty.

The privacy of instructor's offices is to be respected at all times (including lunchtime). Instructors are readily available to assist students; however, there are times that they are inaccessible in order to prepare for classes, etc.

PATIENT TREATMENT POLICIES

Statement of Cultural Diversity

College of Marin Registered Dental Assisting Program is committed to maintaining an educational environment that fosters respect for and sensitivity to individual differences: promotes personal and professional development and gives all students the opportunity to succeed, regardless of ethnicity, gender or socioeconomic status.

Culture is defined as the totality of socially transmitted behavior patterns, arts, beliefs, and all other products of human work and thought typical of a population or community. Knowledge of culture is essential in understanding how tradition affects health related beliefs and behaviors and approaches to oral health care.

Use of Human Subjects

The policy regarding the use of human subjects recognizes the responsibility to protect the rights, well-being and personal privacy of individuals, to assure a favorable climate for the acquisition of practical skills and the conduct of academically oriented inquiry, and to protect the interest of the District. It addresses classroom, laboratory, and clinical activities in the health professions where learning by students requires the use of human subjects as a part of training procedures or demonstrations. The following privacy practices and policies have been established for curriculum activities involving human subjects.

HIPAA

All students must comply with the Health Insurance Portability and Accountability Act (HIPAA) regulations provided through program training and materials. Violations will be reported to the proper authorities and could become a part of your permanent record.

- To help maintain confidentiality, no records (hardcopy or electronic) are permitted to be taken out of the clinic area.
- Students are informed of the importance of confidentiality in classroom and outside discussion at the beginning of the first term. Each student signs a Statement of Confidentiality prior to beginning each semester. (*Refer to Appendix for Confidentiality of Patient/Student Internship/Externship Information*)
- Patient information files are kept in the coordinator's office and lock.

Confidentiality

Every individual involved with the College of Marin Registered Dental Assisting Program has the responsibility to protect the confidentiality of patient, student, faculty, and staff; medical and other information as required by law and the code of ethics. College of Marin patient confidentiality policy prohibits any unauthorized access, discussion, review, disclosure, transmission, alteration or destruction of patient, student, faculty or staff information except as required to fulfill College of Marin educational responsibilities. This policy includes all patients seen at College of Marin Registered Dental Assisting Program and any outside agency, clinic, school, or private office used for teaching purposes.

- No portion of the patient's record file may leave the clinical area.
- All information including but not limited to paper, verbal or electronic data, contained in the patient record or stored in a computerized data system is confidential and shall not be discussed with individuals not directly involved with the care of the patient.
- Patient-specific information and medical records including information on computer screens shall not be left unattended in public areas or areas visible to the public
- Student shall not access records of any patient, students, faculty, or staff without written or verbal authorizations.
- Passwords must not be shared and workstations must be logged off when leaving the work area to protect computerized information
- Conversations about dental patients in restaurants, locker rooms, restroom, lounges, elevators, hallways, etc. are direct violation of the dental patient's right to privacy and confidentiality.

(Refer to Appendix for the Confidentiality Statement)

Violation of the College of Marin confidentiality policy will result in disciplinary action up to and including loss of clinical privileges and/or removal of access to patient records at College of Marin and dismissal from the program.

Patient's Bill of Rights

As a patient at College of Marin Dental Assisting Program, you can expect:

Professional Care	Respectful Care
Treatment Without Discrimination	Treatment in a Safe Environment
Confidentiality of All Communications	Quality Treatment

General Department Guidelines

Student Security Policies

- For reasons of personal security, student's nametags will have only the student's first name. All posted documentation will include the student's first name only (if there are students with the same first name, they will use their first name and last initial).
- For personal security, students will not give their personal phone numbers or addresses to patients.
- For all contact with patients all dental assisting students must only use secure phones and voicemail that prevent the patient from accessing student contact information.

Student Education Rights and Privacy –

<https://www.marin.edu/com/ODP/Chapter5StudentServicesAP.htm> **AP 5040**

Marin Community College District maintains a cumulative record of enrollment, scholarship, and educational progress shall be kept for each student.

In addition to College of Marin policy and procedure on student's educational rights and privacy, the Registered Dental Assisting Program policy includes the following

Confidentiality of Student Records

Release of Information

College of Marin adheres to the federal government regulation entitled, "The Family Educational Rights and Privacy Act (FERPA). FERPA provides individuals and agencies the right to inspect and review records, regulates the release of records, and regulates the amending of the records. Students are protected from unauthorized disclosure and release of educational records under this regulation.

Educational records such as grades, class schedules, test scores, etc. (i.e. to parents, spouse, relatives, and guardians) *normally* cannot be released nor disclosed with the written permission of the student involved. One category of disclosing information without student consent is if the requesting party has a legitimate educational interest and is associated with the college.

REGISTERED DENTAL ASSISTING PROGRAM STUDENT RIGHTS

Students have the right to receive documentation of adverse actions and due process. Situations that result in removal of a student from the classroom will require written documentation of the incident and subsequent intervention which will be available to the student.

Grades awarded to students are determined by the course instructor and are considered **final** in the absence of mistake, fraud, bad faith, or incompetency. Students are referred to the College of Marin Student Activities and Advocacy (SAA) for detailed descriptions of the above. The first step for resolving disputes is with the instructor, program coordinator, and Director of SAA. In the event this cannot be resolved at this step, the student must contact the Director of SAA and initiate the petition process.

Situations which may result in Academic Probation or initiation of the Discipline Policy must be managed in the manner described in this handbook. In the event, a student wishes to contest the outcome of initial meetings with the instructor and program coordinator, the student must contact the Director of SAA within five (5) working days of notification of the program decision to schedule a meeting. Following this meeting, the Dean of Health Sciences must notify the student of their decision within ten (10) working days. In the event the student wishes to contest the decision of the Dean of Health Sciences, they must contact the Director of SAA to initiate the college Grievance Process.

SECTION 5

GENERAL PROGRAM INFORMATION AND REGULATION

It is the responsibility of all students enrolled in the dental assisting programs to read and comply with these policies. Failure to do so may result in dismissal from the program. Specific requirements are provided in each individual course syllabus.

GENERAL PROGRAM INFORMATION AND REGULATIONS

Books, Syllabi, Supplies, and Equipment

Required textbook and syllabus are available at the campus bookstore. A Kentfield bookstore representative will be at IVC to sell textbooks and syllabi the first week of the semester. There are also a number of recommended texts available. Each syllabus must be placed in a soft binder so that homework, assignments and evaluations may be submitted for grading.

Students are expected to purchase incidental supplies and equipment in accordance with class requirements. This may include, but not limited to the purchase of binders, notebooks, scantron answer sheets, pens, pencils, red/blue charting pencils, class lab coat, class uniform, name tag pin, and safety glasses). This will be discussed during class orientation.

Students must purchase uniforms, lab coats, name badge, and safety glasses in accordance with dress code and infection control guidelines. Specific requirements will be discussed during course orientations.

Lockers

Lockers are for student use. Coats, purses, book bags, backpacks, and lunches must be kept in the lockers. Students must provide their own locks and a spare key or combination must be given to the dental coordinator. Personal belongings, for which a student is responsible, must be kept in the locker assigned to him/her during clinic or labs sessions. Items left in the locker room outside lockers may be discarded. The college assumes no responsibility for loss or stolen items. The appearance of the locker room depends on the cooperation of each student.

Due to the limited number of lockers, some students may have to share lockers. Students who drop from the program are expected to remove their locks and locker contents within 5 days of exiting the program. After this time the locks will be cut and contents discarded.

Students should prepare for class arriving 10 minutes before the class starts to put belongings away. Food can be stored in the refrigerator in the locker room.

As a dental assisting student I understand that a Department representative may enter my locker at any time for any reason and that I am responsible for thoroughly cleaning my locker when I leave the program.

Food and Drink Policies

Food and drink, other than capped water bottles, are NOT allowed in the classroom or clinical area. Student may be asked to leave classrooms/labs if they bring in food or beverages.

Building Maintenance

The condition of the dental facilities is vital to the success of the program. It is everyone's responsibility to help maintain the cleanliness and good condition of the facility and the equipment. The clinic, lab/classroom needs to be kept clean on a continual basis. Equipment and supplies must be returned to the appropriate storage place immediately upon finishing with them or at the end of the clinic/lab. Custodians do not move personal items or equipment in order to clean

Vaccinations

Documentation of Hepatitis B vaccination, tetanus inoculation, MMR and double-dose TB testing is a program prerequisite. Each student must provide documentation that at least two Hepatitis B vaccinations have been administered. Students will not be allowed to attend lab or internship/externship sites. Those students who refuse vaccinations due to health or religious reasons must sign a disclosure form provided by the program.

It is the responsibility of the student to obtain their personal records and complete the required testing/vaccinations as notes. This information must be provided to the program coordinator prior to enrollment into the program. The student should keep a copy and provide the original to the program coordinator.

Infection Control and Cross Contamination

The ADA Accreditation Standards and OSHA policies indicate that all students must practice Infection Control Bloodborne and Infection Disease Prevention at all times, even in the teaching environment. Strict adherences to these policies will be enforced. A 50-point reduction in points will result after an initial warning for any non-compliance in OSHA, Infection Control, or Waste Management. These guidelines are for the protection of the human patient, the student, and the environment in accordance to cross contamination protocol.

Clinical Codes and Procedures

Students are expected to follow all facility policies including infection control standards. Detailed information regarding policies for each lab class is discussed in individual courses.

Class Representatives

Each year during the fall and spring semesters the dental assisting students will elect three (3) class representatives.

Responsibilities and duties of a Dental Assisting Class Representative

- Is a full-time students
- Maintains a grade point average of C, 75% or better for the semester
- Has a good attendance record
- Shows professionalism at all times
- Demonstrates teamwork
- Has a positive attitude
- Conducts class meetings
- Informs Dental Assisting class of special events
- Sets up committees for special events
 - Fieldtrips
 - Conventions

- Fund raisers
- Class Pot lucks
- Graduation/Pinning Ceremony
- Oversee committees
- Is a representative of the Dental Assisting class to the College of Marin administration
- Possible speaker at the Dental Assisting Graduation Ceremony

NOMINATIONS:

- Held the fourth week of class, _____
- Dental Assisting students nominate classmates
- Six (6) students are nominated
- Voting is done on confidential ballot
- Three (3) Dental Assisting students will count all ballots and report outcome of vote to Registered Dental Assisting Program Coordinator. (Students are appointed by class before voting takes place)
- The three nominees receiving the highest vote count will become class representatives
- Students receiving the fourth highest vote will be an alternate class representative*
- If there is a tie a second vote will be taken

*Alternate class representative will become a class representative if the present representative cannot uphold the responsibilities listed above.

Ethical and Professional Responsibilities

- Maintain a professional attitude at all times
- Recognize that ethics are very important in the practice of Dental Assisting.
- Recognize procedures that are illegal and refrain from performing them.
- Channel any criticism of an agency, instructor, or individual through the supervising instructor, class officer, Registered Dental Assisting Program coordinator or Director of SAA.
- Students are highly encouraged to take the National Certification Examination and the Registered Dental Assistant Examination upon completion of the program.
- Students are expected to support the California Dental Assistant's Association (CDAA) and the American Dental Assistant's Association (ADAA).
- Dental Assisting Students are encouraged to attend dental meetings of our local Marin County Dental Assistant's Society and become members of their local dental assistant's society.

Employment

Employment opportunities are available through the Independent Journal or other local newspapers, Marin County Dental Society website, DentalJobs.net, COM's Job Placement Office in Student Services, Craig's List, and Job Board in the classroom, employment agencies, friends, and local dental offices. All graduates will have equal opportunity for all jobs listed.

Seeking employment for the students or graduates is not the obligation of the Dental Assisting Faculty or the College.

HOW TO REQUEST A LETTER OF RECOMMENDATION.

Please follow the guidelines below if you need to have a faculty member write you a letter of recommendation for a scholarship.

1. Request the letter at least 2 weeks in advance of the deadline
2. Furnish all the information the faculty will need to write a well through letter. Information required is:
 - a. The name of the person/organization furnishing the scholarship
 - b. The particular personal traits the scholarship desires
 - c. Your personal attributes that fit those traits. Include your academic goal and career goals. Describe your work experiences, volunteer positions or activities, and research.
3. Let the faculty know how the letter is to be delivered, i.e. returned to you. Or sent to the organization. If you want the faculty send it, please provide a neatly addressed and stamped envelope

SECTION 6

EMERGENCY INFORMATION

It is the responsibility of all students enrolled in the dental assisting programs to read and comply with these policies. Failure to do so may result in dismissal from the program. Specific requirements are provided in each individual course syllabus.

EMERGENCY INFORMATION

Accident Information and Policy

The health and safety of all individuals will be given the highest priority. The faculty shall use a variety of methods to convey information to students for their personal and professional guidance which will include training in the following areas related to communicable disease.

- Prevention of exposure
- Use of personal protective equipment
- Exposure follow-up
- Hepatitis B vaccination

Students caring for individuals with any communicable disease shall be instructed as to proper precautions according to Center for Disease Control (CDC) and Federal Occupational Safety and Health Administration (OSHA) Guidelines.

Guidelines in the Classroom and Dental Assisting Laboratory

Instructors and students will comply with the current College of Marin - Exposure Control Plan for Bloodborne Pathogens which is posted in the Laboratory. Universal Precautions Guidelines must be observed by all students and staff.

Methods of exposure prevention include but are not limited to:

- Engineering Controls: proper means for disposal of contaminated equipment and maintenance of contamination prevention facilities.
- Hand-washing facilities shall be readily available.
- Contaminated needles and other sharps shall be disposed of in a puncture-resistant container designed for this purpose.
- Skills practice areas shall be kept separate from personal care areas e.g. eating, drinking.
- All procedures involving blood or other potentially infectious materials shall be performed in such a manner as to minimize splashing, spraying, splattering of this substance.
- Warning labels shall be affixed to containers of regulated waste.
- Protective equipment such as gloves, mask, eyewear, and gowns will be utilized appropriately as necessary.

Emergency Protocols – (Including: Needle Stick)

If a dental assisting student is injured (such as, needle stick) or becomes ill during a clinical assignment, then he/she is covered under workers' compensation. They must follow the workers' compensation procedure below, including submission of the Workers Compensation Claim form. In addition, the instructor will complete the supervisor's reports below. This informs Workers Compensation where they treated. Student's may need to go for follow-up to the Kaiser Occupational Medicine clinic in San Rafael.

When an injury occurs, please provide the injured employee or clinical student with the following documents:

- 1 Workers' Compensation Procedure
- 2 Company Nurse Injury Hotline
- 3 Workers' Compensation Claim Form (DWC1) (Manager completes questions 12–14 and 17–19 and provides to employee. Employee completes questions 1-9 and returns to the Benefits office)
- 4 Acknowledgement of Receipt of DWC1 (Employee completes and returns to the Benefits Office)
- 5 PRIME Advantage MPM Complete Written Employee Notification

COLLEGE OF MARIN

Registered Dental Assisting Program

RULES FOR SAFETY AND PREVENTION OF ACCIDENTS

The health and safety of all individuals will be given the highest priority. The dental faculty shall use a variety of methods to convey information to students for their personal and professional guidance which will include training in the following areas related to communicable disease:

- Prevention of exposure
- Use of personal protective equipment
- Exposure follow-up
- Hepatitis B vaccination

Students caring for individuals with any communicable disease shall be instructed as to proper precautions according to The Centers for Disease Control and Prevention (CDC) and Federal Occupational Safety and Health Administration (OSHA) Guidelines. Compliance with the current College of Marin District Board Policy 5200 Student Health Services - Safety and Security is ensured BP 5205 Student Accident Insurance (See Program Regulations and College of Marin Board Policies). Students will follow The Board of Registered Nursing Statement on Delivery of Health Care (See G). Hospital procedures for preventing the transmission of communicable diseases will be rigorously enforced. Review the Universal Precaution Guidelines. February 1988, CDC Guidelines (See H).

Student requirements to comply with health and safety guidelines include:

1. Vaccinations (MMR, Polio, Hepatitis, Quantiferon TB test or 2-step PPD, DT) and positive titer for Varicella, Hepatitis B
2. Completion of a Health Clearance with a Release of Information clause to inform clinical facilities about the health of the student
3. FIT testing, if required by facility
 4. Guidelines in the Classroom and Dental Assisting Laboratory
 5. Instructors and students will comply with the current College of Marin - Exposure Control Plan for Bloodborne Pathogens which is posted in the clinical lab areas. Universal Precautions Guidelines must be observed by all students and staff alike.

Methods of exposure prevention include but are not limited to:

1. Engineering Controls: proper means for disposal of contaminated equipment and maintenance of contamination prevention facilities.
2. Hand-washing facilities shall be readily available.
3. Contaminated needles and other sharps shall be disposed of in a puncture-resistant container designed for this purpose.
4. Skills practice areas shall be kept separate from personal care areas e.g. eating, drinking.
5. All procedures involving blood or other potentially infectious materials shall be performed in such a manner as to minimize splashing, spraying, splattering of this substance.
6. Warning labels shall be affixed to containers of regulated waste.
7. Protective equipment such as gloves, mask, eyewear, and gowns will be utilized appropriately as necessary.

Procedure for Injury of Student in the Clinical Area

1. The student should report to the Emergency Room. The College District's Workers' Comprehensive Coverage for Employee's (Keenan Insurance Services) should be designated as the paying party.
2. Call Company Nurse (1-877-518-6702) immediately to report incident and follow-up instructions. If life-threatening, call 911.
3. As soon as possible the student must file for Worker's Compensation Coverage for Employees (Keenan) with Human Resources. A Workers' Compensation Form should be completed and a copy of this report must be sent to the Student Health Center.
4. The instructor and student must comply with the Clinical Facility's protocol for the reporting of an injury.

Procedure for Injury of Student in Clinical Area Related to Blood Borne Pathogens.

What are the Student Responsibilities?

5. Exposure Notification: Reports the exposure immediately to the dental faculty. The dental faculty will direct the student to the emergency department or hospital department for employee health to determine the need for post-exposure prophylaxis.
6. Immediate Wound Care:
 - Needlestick, Laceration, or Skin Exposure: The student is encouraged to cleanse the wound immediately with soap and water. If a puncture wound is sustained, encourage bleeding.
 - Ocular or Mucous Membrane Exposure: The student is encouraged to immediately irrigate the eye or mouth with water for 5 minutes.
7. If injury: Report to Emergency Department or hospital department for employee health to determine treatment. Call Company Nurse (1-877-518-6702)
8. Worker Compensation claim: The student must file a Workers' Compensation claim by contacting Ron Owens (415.884.3159), Senior Benefits Analyst, College of Marin.

What are the Instructor Responsibilities?

1. Sends the student to the Emergency Department for treatment.
2. Call Company Nurse (1-877-518-6702)
3. Notifies the Program Coordinator/Instructor and Ron Owens (415.884.3159), College of Marin, of the injury in order to initiate the Workers' Compensation (Keenan) claim.
4. Follows the Clinical Facility protocol for reporting an injury.

What are the College of Marin Personnel Department Responsibilities?

Complete the Workers' Compensation Claim form and forwards this to Keenan Insurance Services and to the College Health Center.

What does the College of Marin Workers' Compensation Cover?

- College of Marin Workers' Compensation covers students injured while working in clinical facilities. This includes immediate care of the student, follow-up care, and patient testing. Keenan will offer counseling, if needed.
- If Keenan Insurance Services is notified immediately, they will assign a caseworker to contact the patient's physician for patient follow-up testing. If for some reason they cannot be contacted, the instructor or health facility may contact the attending physician for evaluation of patient risk and permission to test the patient. Keenan Insurance Services will reimburse the patient testing that is ordered by the attending physician.

Procedure for Injury of Student in the College Setting

- The student must report to the College Student Health Nurse for first aid attention if appropriate. Otherwise, the student must report to the Student Health Nurse within 3 days to initiate Student Health Insurance Coverage and to document the incident. The instructor should complete an Accident/Illness/Injury Report Form and send it to the Student Health Center with the student.
- If the College Student Health Center is closed at the time of the incident, the student should go to an emergency room or their physician. Students must bill their primary insurance first for services given. Student Health Insurance is the secondary source of payment.
- Student should contact the Student Health Center for specific questions regarding insurance coverage and to complete any necessary claim forms. Insurance benefits can change annually.

Please note:

The College's Student Accident and Injury Insurance policy is limited and should not be construed as a health insurance plan. It is supplemental and secondary to one's own primary medical insurance. If a student has medical insurance, including HMO's, they must seek care from their primary provider first according to the provisions of their own policy.

California Board of Registered Nursing Statement on the Delivery of Health Care

Source: www.rn.ca.gov/practice/pdf/npr-b-17.pdf (accessed 6/27/2014)

EMERGENCY PROTOCOL FOR DENTAL LAB CLINIC

The Emergency Protocol for students seeing patients in clinical lab includes responsibilities in the following positions:

Operator

- Notify the student operator in the adjacent operatory that you are having a medical emergency and notify the faculty.
- Positioned the patient properly for the emergency
- Make sure the Health History is out
- Calm the patient
- Report the particulars of the incident to the faculty who come to assist in the emergency
- Assist at the directions of the faculty

Operator in the adjacent unit

- Notify the nearest instructor
- Get the Oxygen and AED - located in the clinic area next the exit door Room #220.

Student asked to initiate the 911 protocol

- Location of the phone (next to the door in clinic area)
- Dial 911 on the phone
- Remain on the phone with the emergency operator
- Direct another student to go outside to the parking lot area #2 (West of Building 27), to direct the EMS personnel

All students and faculty

Know location of medical emergency equipment

Know location of phones and how to dial for campus police

Know basic life support procedures and medical emergency protocol.

EMERGENCY PREPAREDNESS - DENTAL ASSISTING GUIDELINES

An overview of the Emergency Preparedness booklet can be found at each door in dental classroom and clinic lab; this can also be found at: <http://police.marin.edu/sites/police/files/Emergency-Guidelines-Handbook.pdf>

Emergency Guidelines

The College of Marin Emergency Guidelines are administered through the Campus Police and the Health & Safety Committee (911 or 415.485.9696).

The Emergency Operations Plan (EOP) is listed in the Emergency Guideline Manual that is posted in the classroom and clinical area near the doors.

In the unlikely event of a fire, earthquake, or other disaster necessitating IVC Campus, Building 27 evacuation, students and faculty are encouraged to follow these guidelines:

- Determine the safest way to leave the classroom and the building. Do NOT use the elevator.
- In the classroom, clinical lab, safe egress may be the emergency exit and down the stair on the west side of the building.
- Please proceed in an orderly fashion; panic is not useful in this situation.
- Once outside the building please proceed to Parking Lot 2 on the west side of Building 27 and gather there. This has been identified as the Evacuation Assembly Area.

MAJOR EMERGENCIES OR DISASTERS

The Campus Police, Facilities & Maintenance Department or Emergency Team will direct you.

Emergency Assembly Area:

- Building 27, Parking Lot #2 (West side) away from buildings.

EARTHQUAKES

- If indoors – seek cover under a desk, table or doorway.
- Stay away from any windows, shelves or heavy equipment.
- After the shaking ceases – Evaluate the situation and if any emergencies exist, call 9-911.
- If the building evacuation, fire alarm is sounding, or if you are instructed to leave the building by campus police or emergency personnel; walk to the nearest exit alerting others to follow.
- Meet in Parking Lot #2 (West of Building 27) and wait for further instructions.
- Do not return to an evacuated building, unless directed by the police or emergency personnel.
- Do not use public telephones, except for a true emergency.
- Do not light matches or lighters until cleared for any flammable fumes.
- Do not operate any electrical equipment, if gas leaks are suspected.
- Do not touch any downed power lines.

SUSPICIOUS PACKAGES, MAIL OR BOMB THREATS

- If you receive a suspicious package or bomb threat, remain calm and obtain as much information as possible to give to police:
 - Time of phone call or threat
 - Name, age and gender of individual
 - When, Where, What and Type
 - Speech pattern, foreign accent, other distinguishable traits, such as scars and tattoos
 - Emotional state of individual
 - Identifiable background noise
- Do not handle object
- Do not use cellular phones near the suspicious object
- Do not turn lights or any electrical switch either “on” or “off”
- Leave the premises and call campus police.

Clinical Lab

- If there is a patient in your chair, assist your patient out of chair and drop to the floor near a side wall away from the overhead light, x-ray machine, and chair.
- Protect your head and neck with your arms.
- When possible evacuate the building on the west side, leading down the stair well, and to Parking Lot 2. This has been identified as the Evacuation Assembly Area.

Outdoors

- If you are outdoors, move to a clear area at least 100 feet away, if you can safely do so; avoid buildings, power lines, trees, and other hazards.
- Always assume fallen down power lines are live!

Be Prepared for Aftershocks!

Evacuate a Building When:

- The evacuation/fire alarm sounds
- You smell gas
- You smell or see fire or smoke

- District Police or other law enforcement agencies instruct you to do so
- Remember - DO NOT use elevators during an earthquake or fire
- DO assist those with disabilities to exit the building

Our Assembly Area

- Once outside the building, please proceed to the West Parking Lot 2, at least 100 feet away and gather. This has been identified as the Evacuation Assembly Area.
- Faculty are to take role and determine if all are present or accounted for.
- Emergency Operations Center (EOC) is located Building 27, room 116/118 or alternate room.

Power Outage Protocol

All Instructors: Check the AlertU system via cellphone at 10-15 minute intervals to determine the extent of the outage. There is no evacuation protocol for a power outage unless asked to evacuate by police/fire. Please remind all students to NEVER enter the elevator if power resumes during periods of power outages, as they may become trapped. Stairs are to be used until the situation has been fully resolved.

If any class is in the last 15 minutes, the instructor may choose to dismiss students.

Please refer to the protocol below to determine how to proceed in the event of an outage:

(Note: This protocol does not supersede common sense)

Clinical Lab - Day lab: If patients are in operatories-reassure patients that we will wait to see if power resumes. After 10 minutes reevaluate situation.

If after 20 minutes power does not resume-dismiss patients unless otherwise instructed. Students will close down lab and instructor will use time to review concepts currently being taught. Unless there are instructions to remain in class, instructor will make determination as to when to dismiss students.

Radiology Lab - Night Lab: If patients are in operatories-reassure patients that we will wait to see if power resumes. After 10 minutes reevaluate situation.

If after 20 minutes power does not resume-dismiss patients unless otherwise instructed. Students will close down lab and instructor will use time to review concepts currently being taught if there is sufficient light. Unless there are instructions to remain in class, instructor will make determination as to when to dismiss students.

Lecture classes-continue lecture covering material in another format. If power does not resume after 30 minutes and unless there are instructions to remain in class, instructor will make determination as to when to dismiss students.

Disaster Preparedness:

For College closure, a message will be on the 415.457.8811 telephone line or for information listen to local news radio station KCBS.

Alert U:

Marin Community College District Police Department, with sponsorship from alertu.org participates in the AlertU emergency SMS messaging platform to enhance our current communication services during crisis situations. AlertU allows us to broadcast critical information, in real time, to the mobile devices (cell phones, etc.) of all employees and student body. This is particularly important for those who may be in, or near, a crises zone.

To sign up, go to www.alertu.org/mccd and follow the directions.

Disaster Information

In the event of a natural disaster, the following action is advised:

- Take safe cover under the student desks.
- Provide first-aid to the injured or disabled. First aid kits are on the wall of the classroom or clinical area and outside the hallway.
- Secure the disaster kit stored in the admissions and records office on the first floor.
- Call campus police to notify them of the names and location of injured parties. Stay with the injured/disabled party until help arrives.
- There is also an emergency call button outside the breezeway of the building near the door.
- Take a head count and notify the instructor, program coordinator, or dean of missing parties.

In the event of a Bio-Terrorism Attack:

- Isolate the suspected individual.
- Listen for vital information that would be useful to inform the authorities.
- Notify the instructor, director, dean, school nurse, police, fireperson and/or health & safety officer. **911 or 415.485.9696**

APPENDIX

Student Accessibility Services Testing Accommodations

The Student Accessibility Services at College of Marin provides people with disabilities equal access to a community college education through specialized instruction, disability related support services and advocacy activities.

Students with verified disabilities are entitled to academic accommodations for limitations in the educational setting from a disability. Accommodations are not authorized if they fundamentally alter the course requirements. Each authorized accommodation is unique to each student and is based on both the diagnosis of a disability and evidence of the limitation in an educational setting. The SAS is located in Indian Valley Campus Building 27, Student Services

You do not need to disclose the nature of your disability to an instructor in order to receive accommodations. The authorization for Academic Accommodation Plan (AAP) letters from Student Accessibility Services never disclose a student's disability, only the accommodations that are authorized. It may be helpful for you to discuss with your instructor how the limitations of your disability may impact your learning.

If you have been given accommodations for test taking at SAS, the Dental Assisting faculty will request the following:

Registered Dental Assisting Program Student will:

- obtain the Academic Accommodation Plan Form from SAS
- complete the form prior to giving it to your instructor
- be responsible for bringing the form to SAS and scheduling your exams
- schedule your tests at least two weeks in advance for quizzes and midterms and at least one month in advance for finals
- need to make arrangements to take your quizzes/exams at the same time that they are given in class

Registered Dental Assisting Program Faculty will:

- deliver the exam to SAS prior to the exam date
- list the following:
 - 1) length of exam
 - 2) exam material allowed
 - 3) how the exam will be returned

In the instances where classes are scheduled back to back, faculty will work with you to arrange exam times to prevent you from missing another class.

Student Signature

Date

Pregnancy Policies & Radiography

The following agreement pertains to any student who is pregnant or who is planning a pregnancy while enrolled in the COM Registered Dental Assisting Program. Any student exposing radiographs in the Dental Radiography course or at any Internship/Externship site must comply with the following guidelines:

(Please initial each statement as read)

_____ If I become pregnant, I agree to consult my physician regarding this issue and to provide adequate documentation, in writing, to that effect to the dental program office.

_____ I agree to adhere to all COM Dental Assisting Radiography safeguards and guidelines pertaining to proper radiologic technique as stated in the course documents.

_____ I understand that I must complete all radiography requirements prior to graduation from the program. This may require a delay in completion of the program.

Signature (student)

Date

Signature (radiology faculty)

Date

Registered Dental Assisting Program Coordinator

Date

Physicians Awareness of Pregnancy

Student's Name

The above-mentioned student is presently enrolled in the Registered Dental Assisting Program at College of Marin. Due to the nature of the Program, this student may risk exposure to ionizing radiation, Nitrous Oxide (internship/externship), or possible exposure to contagious disease. In order to determine the appropriate precautions, we need the following information.

1. Date of Conception: _____
(approximate)
2. Date of Expected Delivery: _____
(approximate)
3. Present health status: _____
4. Will the patient be under your care during her pregnancy? Yes No
5. Have you informed her of the potential danger involved in continuing her present career goal while pregnant? Yes No
6. Do you recommend her continuation in the Registered Dental Assisting Program? Yes No
7. Do you recommend any limitation to regular duties? If yes, please explain. Yes No

Any limitations recommended? _____

Physician's Name

Physician's Address

Physician's Signature

Date

Student Signature

Date

Vaccination / Declaration & Declination Form

Student: _____

Student Identification Number: _____

I have been advised that the Hepatitis B vaccination and verification of immunity and carrier status are required for the clinical assignments in the Registered Dental Assisting Program. I understand that due to the possible occupational exposure to blood or other potential infectious materials I may be at risk of acquiring Hepatitis B viral infection.

Please check one of the following:

_____ I have completed the Hepatitis B vaccination series (must submit documentation).

_____ I am currently in the process of Hepatitis B vaccination and have received _____ vaccination(s) at this time. (must submit documentation)

_____ I decline to be vaccinated at this time.

I am aware that I can waive the Hepatitis B vaccination requirement only by signing this Vaccination Declination form. In that case, I continue to be at risk of acquiring Hepatitis B, a serious disease. In the future, should I decide to be vaccinated for Hepatitis B, I will provide documentation of this to the program director.

Student Signature

Date

Parent Signature
(if under 18 years of age)

Date

Authorization for Use of Photographs

I authorize the use of any photographic images of myself to be used by the Registered Dental Assisting Program at College of Marin for educational purposes or program promotion materials.

Signature of Student

Date

Witness

Date

INFECTIOUS DISEASE POLICY

The risk of contracting Hepatitis B virus (HBV), Hepatitis C or other infectious diseases are greater than the risk of contracting human immunodeficiency virus (HIV). Therefore, recommendations for the control of Hepatitis B & C infections will effectively prevent the spread of AIDS. All such recommendations are therefore incorporated herein.

1. Sharp items (needles, scalpel blades, and other sharp instruments) shall be considered as potentially infective and be handled with extraordinary care to prevent accidental injuries. Proper disposal of sharp items according to Cal/OSHA guidelines shall be followed.
2. Disposable syringes and needles, scalpel blades and other sharp items should be placed in puncture resistant containers located as close as practical to the area in which they were used. To prevent needle stick injuries, needles shall not be recapped, purposely bent, broken, removed from syringes, or otherwise manipulated by hand.
3. When the possibility of exposure to blood or other body fluid exists, routinely recommended universal precautions should be followed. The anticipated exposure may require gloves alone, as in handling items soiled with blood or other body fluids, or may also require gowns, masks and eye coverings when performing procedures. Hands should be washed thoroughly and immediately if they accidentally become contaminated with blood or body fluids.
4. Pregnant Dental Assisting students are not known to be at greater risk of contacting the HBV, HCV or HIV than students who are not pregnant. However, if a student develops infection with HBV, HCV or HIV during pregnancy, an infant has an increase risk of infection through prenatal or perinatal transmission. Because of this risk, pregnant students should be especially familiar with precautions for HBV, HCV and HIV.
5. Dental Assisting students engaged in health care who are infected with the HIV or HBV, HCV and who are not involved in invasive procedures need not be restricted from work unless they have some other illness for which any health care worker would be restricted.
6. For Dental Assisting students engaged in health care who have been diagnosed as HIV positive, there is an increased danger from infection due to disease. Students who are HIV infected are at risk of acquiring or experiencing serious complications of such diseases. Of particular concern is the risk of severe infection following exposure to patients with easily transmitted infectious diseases (e.g. tuberculosis or chicken pox). HIV infected students will be counseled about potential risk precautions to minimize their risk of exposure to other infectious agents.
7. The Dental Assisting student's physician, in conjunction with the appropriate college official, will determine on an individual basis whether the student who is HIV or HBV positive, with symptoms, can adequately and safely perform patient care.

8. A Dental Assisting student with an infectious disease who cannot control bodily secretions and students who have oozing lesions will not be permitted to participate in health care services. The determination of whether an infected student should be excluded from providing health care shall be made on a case-by-case basis by the student's physician and the appropriate college officials.
9. Dental Assisting students who are exposed to infectious body fluids in the clinical area must report to the supervisor/clinical instructor immediately. The clinic shall be notified and the clinic protocol for such exposure followed. In addition, program directors must be notified as soon as possible to assure proper follow-up in the event of blood borne pathogen exposure.

I have read and understand this policy:

Signature _____

Date _____

Informed Consent

I, _____, understand that as a clinical student, I may be exposed to environmental hazards and infectious diseases including, but not limited to Tuberculosis, Hepatitis B, Hepatitis C, and HIV (AIDS) while in a clinical facility.

Neither College of Marin nor any of the clinical facilities used for clinical practice assumes liability if a student is injured on the campus or in the clinical facility during training unless the injury is a direct result of negligence by the college or clinical facility. I understand that I am responsible for the cost of health care for any personal injury I may suffer during my education. I understand that I should purchase private health insurance.

I further understand that I must have liability insurance (which covers malpractice) while enrolled in classes involving clinical activities. This insurance fee must be paid **each** year at the fall registration.

I understand and assume responsibility for the policies, objectives, course requirements and inherent risks involved in the education of Dental Assisting students at College of Marin.

Student Name (please print)

Student Id Number

Signature

Date

College of Marin
Dental Education Program
Structure of Clinical Education Agreement

The faculty in the Registered Dental Assisting Program at College of Marin utilizes a team teaching approach to impart clinical skills to dental assisting students. In each preclinical and clinical session, individual and collaborative instruction and observations provide students with the greatest opportunity for clinical skill development. Verbal and written feedback is provided at each session to insure that students are informed of their progress in the development of such skills. The instructors are required to read one another's written documentation and consult with one another regarding student progress in skill development. This team teaching and clinical education structure enables the faculty to focus on individual student needs.

Students will experience diverse teaching styles in clinic and lab. Instructional diversity provides a rich environment for learning. In order to obtain maximum learning in the clinical environment, it is important to learn to appreciate the knowledge, background, and experience of each clinical and laboratory instructor.

Teaching psychomotor skills may sometimes require close proximity or hand contact of the instructor to the student.

By signing this agreement, you are indicating that you have read and understand the method and structure utilized by the faculty and that you hereby grant permission to the faculty to read your performance evaluations and consult with one another about your progress in clinical skill development and the delivery of patient care.

Print Name _____ *Signature* _____

Date Entering Program _____ *Month/Year Scheduled to Graduate* _____

IN CASE OF WORKPLACE INJURY:

ACCION a seguir en caso de un accidente en el trabajo



Injury Hotline

1-877-518-6702

AVAILABLE 24 HOURS A DAY

1 *Injured worker notifies supervisor.*
Empleado lesionado notifica a su supervisor.

g *Supervisor/ Injured worker immediately calls injury hotline.*
Supervisor I Empleado lesionado llama inmediatamente a la linea de enfermeros/as.

1t11 *Company Nurse gathers information over the phone and helps*
!!!! *injured worker access appropriate medical treatment.*
Profesional Medico obtiene información por telefono y asiste al empleado lesionado en localizar el tratamiento medico adecuado.

EMPLOYER NAME
(NOMBRE DE COMPANJA)

SEARCH CODE
(C6DIGO DEL BUSQUEDA)

Marin Community
College District

NSIOI

Notice to Employer/Supervisor:

Please post copies of this poster in multiple locations within your worksite. If the injury is non-life threatening, please call Company Nurse prior to seeking treatment. Minor injuries should be reported prior to leaving the job site when possible.

Visit us online: www.CompanyNurse.com

**Health Sciences Programs
Dental Assisting
Student Exit/Dismissal Form**

Name: _____ Student ID: _____ Date: _____
Previously on Academic Probation (Y/N) ____

Reason for Exit/Dismissal:

- | | |
|--|--|
| <input type="checkbox"/> Didactic | <input type="checkbox"/> Psychomotor (Lab) |
| <input type="checkbox"/> Affective/Professionalism | <input type="checkbox"/> Personal Withdrawal |

Please elaborate on the reason for exit/dismissal that was checked (see additional documentation if available): _____

Exit Interview: _____ **Date:** _____

Please make a brief statement regarding your interview with the student (see additional documentation if available): _____

Readmission Status

- The student may return to the program during the (Fall/Spring/Summer, 20__) semester if **space is available** and contingent upon the student: (check all selections that apply)
 - Retaking course(s) #: _____
 - Completing the incomplete in: _____
 - Obtaining remediation in: _____
 - Meeting requirements of the program's course repetition and transfer policies (see attached)
 - Other: _____
- The student is denied readmission to the program.

I have read this student exit/dismissal form and have been given a copy for my records. I will notify College of Marin Records and Admissions of my withdrawal.

Student / Date

Dental Coordinator / Date

OPERATORY PREPARATION	RESTORATIVE CLINIC SOPs MASK, UTILITY GLOVES, GLASSES
------------------------------	---

1. Place on mask, safety glasses and utility gloves. Using **designated cleaning solution (Simple Green) and paper towels (spray into the paper towel to saturate)**, clean the operatory: all front of cabinets, counters, operator and assisting chair including belly bar, and patient chair including bases and bracket tray. Only use cleaning solution on chair upholstery if it is visibly soiled.
2. Clean floors in corners and under sink controls – look for “dust bunnies”
3. Get 2 disinfectant wipes; one for initial cleaning and 1 for disinfecting.
4. With the first wipe clean: counters tops, bracket tray, touch pad, hoses, connectors, holders, light switch and handles, **plastic portions** of patient chair, operator chair, assisting chair including belly bar, and back and lift handles. **Repeat wiping to disinfect with a second wipe. Surfaces do not need to dry between wipes. Do not wipe computer monitor with disinfectant.**

While wearing the utility gloves, wash them with soap and water to remove visible debris, dry sink area of excess water, dry gloves with paper towels, remove them and leave in designated area, remove your mask then wash and dry your hands.

OPERATORY SET - UP	NO PPE NEEDED
---------------------------	----------------------

1. Review patient record for proposed treatment; retrieve supplies, instruments, and additional equipment as indicated.
2. Wash and dry hands.
3. Using clean, dry hands place barriers on the following: headrest cover, bracket tray assembly barrier, tray cover, both light handles (not light switch), saliva ejector connector and air/water syringe, handpiece connectors, and both operator chair adjustment levers.
4. **IF PATIENTS ARE GOING TO BE SEEN for a restorative procedure**; at the beginning of the clinical session **or** when refilling the water bottle during a clinical session put a dental waterline tablet into the water bottle and fill with tap water.
Procedure:
 - a. Drop 1 tablet into an empty dental unit water bottle.
 - b. Avoid touching the tablet with bare hands; tear the packet open over the opening of the bottle.**
 - c. Fill the bottle with tap water and swirl the bottle until the effervescent tablet is completely dissolved (60 seconds).

- d. Connect bottle to the dental unit.
- e. Flush line for 20-30 seconds
- f. The solution is used during clinical procedures and is completely harmless to the patient.

HAND WASHING BEFORE GLOVING

NO PPE NEEDED

- 1. Dispense liquid soap and scrub hands.
- 2. Wash between finger, thumbs, fingertips, back and front of hands, lather at least 15 seconds.
- 3. Rinse hands with cool water.
- 4. Use paper towel to dry hands.
- 5. Thoroughly dry hands and fingers.
- 8. Dry sink area of splashed water.

NOTE: Use antimicrobial soap at the beginning and at the end of the clinic or when hands are visibly soiled.

Use alcohol-based hand rub immediately after removing gloves and before putting gloves on.

APPLYING ALCOHOL-BASED HAND RUBS

- 1. Check hands to be sure they are not visible soiled or contaminated with organic matter, such as blood and/or saliva.
- 2. Read directions carefully to determine the proper amount to dispense.
- 3. Dispense the proper amount of the product into the palm of one hand.
- 4. Rub the product between your fingers, thumbs, and fingertips, back and front of hands, rub at least 15 seconds. (It is important to thoroughly cover both of your hands).
- 5. Rub the product over your hands until the alcohol is dry for antimicrobial effectiveness.

NOTE: Use alcohol-based hand rub between patients and after removal of gloves.

PLACING AND REMOVING PPE

MASK, GLASSES, GLOVES

PLACING

1. Put on glasses (glasses must cover eyes and have side shields, a face shield may be worn in place of glasses **but a mask must still be worn**).
2. Put on mask (mask must be changed between patients or when noticeably moist).
3. Wash hands and put on gloves (gloves must be changed between patients, never washed)

REMOVING

1. Remove gloves (do not pull off rapidly) Remove one glove and place into the hand with the remaining dirty glove. Pull the second glove over the first.
2. Remove mask (handle by periphery or band only).
3. Remove glasses (glasses may be washed with soap, never disinfectant).

NOTE: All patients must have on safety glasses for any intraoral procedures in Restorative Clinic. Safety glasses must be washed with soap before giving to the next patient.

Student Agreement

Read and Check Each of the Following Before Signing

I have read the 2018-2019 College of Marin Registered Dental Assisting Program Student Handbook. I affirm that I will be responsible for all the data herein. My initial indicates that I understand and am aware of the following content consisting of:

- _____ Registered Dental Assisting Program Accreditation
- _____ Registered Dental Assisting Program Curriculum
- _____ Program Philosophy
- _____ Program Goals and Competencies for Registered Dental Assisting Program College of Marin and Registered Dental Assisting Program Policies
- _____ Student Code of Conduct
- _____ Access for Student with Disability
- _____ Discrimination Policy
- _____ Sexual Harassment
- _____ Patient and Student Treatment Policies
- _____ Patient Privacy Policies
- _____ Confidentiality
- _____ Patient Bill of Rights
- _____ General Department Guidelines
- _____ Student Security
- _____ Student Educational Rights
- _____ Communication
- _____ Food and Drink, Locker Room, and Building Maintenance
- _____ Children Policies
- _____ Student Conduct
- _____ Professionalism and Ethics
- _____ Dress Code & Professional Image
- _____ Academic and Attendance Policies
- _____ Attendance Policy
- _____ Academic Policy
- _____ Student Probation and Request Withdrawal
- _____ Academic Grievances
- _____ Grading Policies
- _____ Technical Standards
- _____ Health Requirements and Policies
- _____ Bloodborne Infectious Diseases
- _____ CPR Policy
- _____ Treatment of Patients with TB
- _____ Substance Abuse Policy
- _____ Classroom, Laboratory Safety Regulations
- _____ Rules for Safety and Prevention of Accidents
- _____ Emergency Preparedness/Protocol

I agree to abide by all the rules, policies, and procedures of the program. I am also aware that this handbook is intended as a guide and that policies and procedures described herein may be changed without notice. I have had the opportunity have my questions answered prior to my signing this agreement.

I have signed and submitted the following documents

____ Disability Resource Testing Accommodations

____ Vaccination / Declaration and Declination Form

____ Confidentiality of Patient and Patient/Student Externship/Internship Information

____ Authorization for Use of Photographs

____ Infectious Disease Policy

____ Informed Consent

____ Structure of Clinical Education Agreement

This form must be signed and returned on the first day of class.

Student Signature

Date

Print Name

Witness Signature

Date

Print Name

ADDENDUM TO POLICIES FOR RDA PROGRAM STUDENT HANDBOOK

INITIATED 8/19/2019

COURSE EXPECTATIONS: Students are expected to complete a minimum 2 hours of independent work outside of the class for every unit of credit or for every hour of lecture.

1. Minimum of 2-3 hours of review and completion of reading assignments per week
2. Attendance at each class session
3. Wear professional attire at all times (see RDA Student Handbook)
4. Demonstrate professional work habits at all times (See Workforce Entry Preparedness Rubric)

SYLLABUS GOALS: A course syllabus and weekly schedule will be given to each student. In order to allow for flexibility in instruction, the weekly schedule of course work, assignments, and quizzes may vary, please check Canvas daily for any changes. The instructor reserves the right to amend the course syllabus and schedule as necessary. Any significant changes will be redistributed in writing. Students are encouraged to ask questions during course presentation.

ASSIGNMENTS: Assignment due dates will be provided at the beginning of each module and/or announced as the course progresses in order to allow for flexibility in instruction. Once a due date is given, the assignment must be submitted to the instructor in the method indicated by the due date. All assignments will be required to be uploaded to Canvas unless otherwise indicated by the instructor. No points will be given for late assignments. You will not be given an opportunity to make up missed assignments, and you will not receive a grade for missed assignments. Students are responsible for ALL reading, assignments, formative and summative evaluations regardless of whether specific material is covered in class or not.

STUDENT RESPONSIBILITY FOR LEARNING

Study habits are individual. Reading, review of materials, and course work completed at home are not graded. Reading and review materials are intended for learning support and parallel content covered in the quizzes, midterm, and final examinations. These materials are highly valuable to student learning and students are encouraged to complete all suggested instructional material activities. Clinical evaluations are completed in lab. Equitable grading is supported through graduated weight of evaluation throughout the course, allowing students the flexibility to learn material at their own pace, as much as plausible, and in diverse methods that work for them. Learner support is provided by timely instructor feedback, in-class discussions, and clinical lab instructional support. Individual instructor contact is encouraged if students feel the need for additional support or clarification on instructional materials and coursework. It is the student's responsibility to monitor their success and to seek help from the instructor if they

begin to fall below the 75% minimum grade maintenance standard. Canvas lists your grade and percentage in the course. Refer to this often to monitor your success.

STANDARDS

Students are expected to:

Maintain a grade of 75% ("C" or better) while enrolled in all RDA courses

Attend class in accordance with the RDA Program Attendance Policy.

If sessions are missed, student is responsible for obtaining any missed material from class members or by accessing Canvas prior to the next class meeting.

Maintain academic honesty in all behavior, assignment submissions, daily logs, graded evaluations, examinations, and lab, preclinical and clinical competencies at all times. Academic dishonesty will be subject to COM Academic Dishonesty Policy

If disability accommodations are needed, we encourage you to review the Student Support Statement in this syllabus and/or to contact COM Care.

EXAMINATION POLICY: Make-up quizzes, Midterm or Final examinations are not given. Examinations are given at the beginning of class. Absence from an examination or test/pop quiz/quiz or lab evaluation will result in a zero (0) for that exam/test/ quiz or lab evaluation. **For in-class evaluations**, scantron sheets will be required for quizzes, midterm and final exams, unless otherwise noted (e.g., weekly quizzes). Each student will need a #2 pencil with an eraser when using the Scantron sheets, which must be flat and without holes or wrinkles. The Scantron sheet and #2 pencil are the responsibility of the student. Scantron sheets that are damaged or will not go through the Scantron correction machine will not be graded. Erased answers are the responsibility of the student, not the instructor. **For Canvas facilitated examinations**, students will be expected to attend class to complete the examination. Midterms and Final examinations will be proctored. Quizzes will be completed through Canvas and may, or may not, be allowed to be taken at home in open book fashion.

PROFESSIONALISM & WORKFORCE ENTRY PREPAREDNESS

The dental profession provides treatment to the public, of which contains patient protected populations. State and national standards must be employed for safe patient care. Individualized needs-based patient management is expected to entry level standards. Professionalism is a term that encompasses standards as stated in the American Dental Association (ADA, 2018) Principles of Ethics and Code of Professional Conduct including patient autonomy, veracity, nonmaleficence, beneficence, and justice (see the course Rubric in Canvas for Workforce Entry Preparedness and reference the attached ADA flow chart for details). Lack of professional and ethical conduct congruent with industry standards will require intervention and, if needed, a meeting with the instructor/program coordinator to discuss student standing/status in the class

and a corrective action form. Should the student choose to not modify their behavior, discussion of dismissal from the RDA program may incur (See Participation Rubric for corrective action flow chart).

INSTRUCTOR ASSISTANCE

All students are encouraged to seek assistance from the course instructor. If you have any questions concerning assignments, content, etc., or if a problem arises that warrants instructor help, please do not hesitate to schedule an appointment with the lead instructor at your earliest convenience.

DRESS CODE

When in the clinical area and working with patients each student must wear their lab coat, uniform (scrubs), and Personal Protective Equipment (PPE)--safety glasses, gloves, and masks, including closed toed non-permeable shoes. Students must follow OSHA standards and CDC guidelines at all times for the health & safety of themselves and the public. Long hair must be tied back and jewelry is not allowed in the clinic area.

ABSENCE POLICY

It shall be the policy of the College of Marin to maintain an attendance policy and procedures consistent with state and local requirements. Regular attendance is necessary for satisfactory progress in college. Failure to attend regularly may result in a failing grade. Students who are late in attending the first class meeting may lose their place to another student on the waiting list. For any absence, the student must make up all work missed. Such work must be completed to the satisfaction of the instructor. It is the student's responsibility to check on all assignments. Students may be dropped from classes as a result of excessive absences; however, non-attendance does not constitute an automatic drop [unless the absence contributes to unsafe practice]. Students are responsible for processing their own drops/withdrawals. Unless state or federal law requires that the absence be deemed excused, no instructor shall be required to make a distinction between excused and unexcused absences.

In addition to the College of Marin policy and procedure on attendance, the RDA Program attendance policy includes the following:

Overview

The RDA Program prepares the student for a professional career in the allied health field. Information presented in each class session addresses this preparation and is considered essential for successful safe clinical practice as a registered dental assistant. Regular and timely attendance is expected of each student.

Absences

1. Attendance is mandatory. If you are absent from class/lab/internship/externship you **must contact the faculty directly**. A message left with a fellow student is not acceptable. All absences/tardiness will be documented and could negatively affect your grade or graduation from the program. Please follow the directions within the course syllabus on how to contact the faculty if you cannot attend class for any reason.
 - o If you are absent from a patient clinic class (radiology, sealants, coronal polish) you must notify your patient before the appointment. Unless a course has a make-up lab built into the course, there are no make-up clinics, so it is imperative that you do not miss these critical patient treatment sessions.
 - o If you leave prior to the end of a class/lab it is considered an early dismissal and counts in the same way as a tardiness/absence.
2. Instructors have the right to dismiss you from a class/lab due to your inability to perform services in a safe manner (unsafe practice).
3. If you have personal appointments, they must be scheduled at times other than class/lab.

Tardiness

Students are expected to be present in the class/lab at the scheduled beginning time and remain until the end of class/lab. If you are tardy more than three (3) times, this will be considered an absence. Any tardiness of more than 15 minutes constitutes an absence. Leaving class prior to the scheduled ending time will be treated the same as a tardy. If there is a test/exam being held and you are late, you will have less time in completing the test/exam. Attendance will be recorded in Canvas.

Missed Materials and Makeup Policy

If you are absent from either a lecture or lab, it is your responsibility to obtain the notes and any handout material from the missed session. The student is responsible for obtaining information on the subject area or technique presented during the absence. The faculty member will NOT seek out the student to inform him or her of what has been covered in class or work that was missed by the student during the absence. You should arrange in advance with a classmate to pick up any missed material. It is not the responsibility of the faculty to provide material from previous class sessions. For this course, assignments are structured in a way to either build one to the next, correspond with clinical lab skills, or to allow for maximum time for the student to learn the material at his/her own pace prior to submission. Therefore, all assignments must be submitted in Canvas by the due date provided by the instructor. No make-up assignments will be given.

Lecture Absences

Theory material is designed to parallel laboratory and clinical skills and sets the framework for skills learned in lab. These skills provide students with a foundation of safe clinical practice as they progress toward entry to the RDA profession. A student who misses more than 25% of the scheduled class hours may be dropped from the course for unsafe practice. For example, if the course meets for a total of 51 hours for the semester, absence time that exceeds 5 hours would be considered excessive and the student may be dropped.

Laboratory/Clinical Absences

Laboratory skills are preparing students for safe clinical practice upon entry to the RDA progression. Skills are taught in a progressive manner with one skill building on the next to reach entry level competency. A student who misses more than 25% of scheduled laboratory/clinical class hours may be dropped from the course for unsafe practice.

Participation Rubric

Number of Absences	Percentage Affect to Grade on Workforce Preparedness Rubric	Instructor Conference	Counseling & Corrective Action Plan	Dean Conference
1-2 absences	10%	X	X	
3 absences	20%	X	X	X
4 absences	25% (Competency set at 75%)	X	X	X
More than 4	May be dropped depending on impact course content and skills have on safe practice (see explanation below).			

Explanation. At any time during the program if an instructor feels a student is unsafe to practice, a corrective action form will be provided, and a discussion will incur. The dean may be present

for that meeting depending on the level of unsafe practice. Students may be dropped from the program depending on the level of unsafe practice. It is the instructor's discretion what level and amount of missed assignments, evaluations, or examinations dictate unsafe practice. This is based on the content, the skill, and the level of competency required to accomplish safe practice for that course and may include, but is not limited to: Clinical practice, preclinical practice, laboratory skills, theory content, and any action that falls under local, state, or federal regulations and/or standards.

STUDENT EMAIL POLICY:

According to college policy, students must maintain a MyCOM email throughout the entire course enrollment. The instructor will not communicate to a student's personal email address. For this course, all communications will be through Canvas.

CHILDREN POLICY:

According to college policy, children are not allowed in classrooms during class time. All children must be under supervision while on College of Marin campuses. If you are attending class or lab, you are not able to "supervise" your children. Please make child care arrangements in advance if you have class/lab to attend. If you are having difficulty and need assistance, please contact Student Services. They may be able to help you and have numerous programs that offer support to students navigating poverty, homelessness, and other situations that could impact your educational success.

DISABILITY SERVICES:

For those students requesting disability services, all testing services require an advance date of seven (7) working days prior to the regular exam date (not including weekends or holidays). Your instructor cannot honor requests outside of these parameters and must be copied on all contacts between the student and Student Accessibility Services (SAS) to ensure proper continuity of services to you. Due to privacy protocols, you, as the student, must initiate this process. Contact SAS office for further information. It is the responsibility of you, the student, and not the instructor to contact SAS.

REMEDICATION

Students must achieve a minimum of 75% in each of the laboratory and lecture components. Failure to do so will result in a grade of "D" or lower in the course. ALL specified requirements for this course must be met; failing to meet any requirement will result in a failing grade for the course.

PARTICIPATION POLICY: There will be point deduction for any lectures or labs missed as per the entry level preparedness and participation rubrics. There are no make-up points offered. **Please Note: You cannot make up missed days during Mid-term or Final. Please refer to RDA Student Handbook for further explanation.**